



Terms and Conditions for Manx Telecom Account Convergence Service Schedule 2

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The following conditions are in addition to, and should be read in conjunction with, our **Terms and Conditions for Manx Telecom Pay Monthly Mobile Service** and **Terms and Conditions for Telephone Service**

1. Definitions

- 1.1 In this Service Schedule:

“Account Holder” means the contractual account holder of a Manx Telecom account for service

“MT,” “We” and **“Us”** mean Manx Telecom Ltd

“Customer,” and **“You”** mean the customer we make convergence available to following completion of the required application forms providing authority

“Form AC1” means MT’s application form for an existing Customer to nominate and authorise for their own accounts and those of other Account Holders to be converged into one new account

“Form AC2” means MT’s application form for existing Account Holders to authorise the ceasing of their account or accounts and the transfer of them into a new designated account in someone else’s name.

2. Convergence

- 2.1 You may opt for the convergence of separate telephone accounts into one combined account. Application forms AC1 and AC2 are downloadable via our on line ‘My Account’ facility or via our website or you may collect them from any one of our shops or contact our offices and we will send one to you. By applying for convergence and in accordance with Data Protection legislation, we will require the authority of all Account Holders before any convergence can proceed. Once the required authorities have been received and verified by us, this will result in the ceasing of all existing nominated Account Holder contracts and the provision of one new Account Holder contract. You can combine fixed line to fixed line, mobile to mobile or fixed line to mobile accounts.

- 2.2 As the new Account Holder you accept liability for the nominated accounts that have been ceased and transferred into your name from the date of convergence and only you will be able to request/view information relating to the combined accounts.

- 2.3 As the ceasing party you will no longer be able to request/view information about the new account without the new Account Holders permission.

- 2.4 Once combined onto a primary account i.e. the account into which other accounts will be merged, that Account Holder will have access to all call records and payment history.

- 2.5 Once converged, accounts can only be re-separated by contacting MT's sales office. We will cease the converged account and re-provide service as separate accounts as required. Each Account Holder will be subject to the terms and conditions applicable to the service provided.
- 2.6 Where we have received instructions to separate a combined account, the new Account Holders may be subject to a credit check if they have not had telephone service in their own name with MT during the past twelve months.