

## What is Broadband Made Easy?

For customers signing up to a Manx Telecom wires-only Broadband service we can offer an optional Broadband Made Easy consultancy service to aid set-up and configuration of your service.

## What is included/not included?

A highly qualified Manx Telecom engineer visits your office/home on an agreed date and time and carries out tasks to include as follows:

- Installation of micro-filters
- Installation and configuration of the router into your main PC
- Carries out a brief health check and can provide training with regards to areas such as security etc
- Remove old Internet connections and equipment as necessary

Broadband Made Easy does not include advice on faults on the configuration of any non-Internet related hardware/software i.e. printers.

The Broadband Made Easy service is ONLY available to customers who have a Broadband router from the Manx Telecom range (current and recent models sold). This can be checked with our Sales Department at the time of ordering.

The service is ONLY available to customers running Windows 2000, XP, 7 or Vista and Mac OS X.

Best endeavours will be made to ensure provision of the service as above.

## How much is Broadband Made Easy?

There is a one-off cost of £65.83.

All prices are subject to VAT at the prevailing rate.

If subsequent visits are necessary the cost may increase.

## How do you order?

Simply contact our Sales Department:

Tel: 624 624  
Email: [sales@manx-telecom.com](mailto:sales@manx-telecom.com)

The Broadband Made Easy service can be provided between the hours of 8am to 6pm Monday to Saturday (excluding Bank Holidays), last appointment starts at 4pm.

**TARGET MARKET?** Consumers/Small Businesses.