

Application for a Manx Telecom Account

Only complete this form if you are a new customer and have not held an account with Manx Telecom in the last 12 months and wish to open an account and apply for service. Please complete **in full** using BLOCK CAPITALS. For help completing this form please call 01624 624624 (9am to 5pm Mon to Fri). When you have completed the form please return to us at:

Manx Telecom Sales, IOM Business Park, Cooil Road, Braddan, Isle of Man, IM99 1HX

For Office Use:

A/C No:

1 Application details (complete a or b below)

If you are applying to open an account in your personal name please complete section ' a '
or if you are applying in a Limited Company name please complete section ' b '

a Your personal details

Joint applicant's details (please also sign section 8a)

Title	(Mr/Mrs/Miss/Ms)		
First name(s)			
Surname			
Date of Birth	D	M	Y

Title	(Mr/Mrs/Miss/Ms)		
First name(s)			
Surname			
Date of Birth	D	M	Y

Please note we may wish to contact you or your nominated contact about this application and discuss details of your account.

Contact details	Name
Contact numbers	Daytime
	Evening
	Mobile
Email address	

Contact details	Name
Contact numbers	Daytime
	Evening
	Mobile
Email address	

Address service required at	Postcode
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We aim to provide basic telephone service within 10 working days and will contact you within this period if this is not achievable

Please state the date you would require service (if date is left blank, billing will commence from date of installation)

Preferred Date	D	M	Y
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If you have been at the above address for less than three years, please give previous address

Previous address	Postcode
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Please list all previous telephone numbers held in your name with Manx Telecom:

Your home (please tick box)	Owner/Joint owner <input type="checkbox"/>	With parents <input type="checkbox"/>	Rented <input type="checkbox"/>
Your occupation	Employed <input type="checkbox"/>	Retired <input type="checkbox"/>	Student <input type="checkbox"/>
	Self employed <input type="checkbox"/>	Other (please specify)	
Name of employer	Period of employment (inc self employment)		years

b Company details

Company name			
Registration number			
Date of incorporation	D	M	Y
Contact details	Name	Contact numbers	Daytime
Position held			Evening
Email address			Mobile

c Transfer of Ownership of a Business

Previous Owner's Details (Company Name or trading as Partnership or Sole Trader)	
SEPARATE FORM MUST BE COMPLETED	

2 Billing details (the address you would like us to send your bills to)

Billing address	
if different from above	Postcode

3 Payment options (complete A or B below – we will not process your application unless one of the sections below is completed)

How do you wish to pay your account?

- A I would like to pay by direct debit and have completed a 'Direct Debit Mandate', which I am returning with this application, authorising Manx Telecom to debit the full amount billed to me **monthly** from my bank account.
- B I am returning this application form with an advance payment of £138.00 that will be credited to my Manx Telecom account and used towards paying my initial bill(s). (Cheques should be made payable to Manx Telecom).

Subject to credit checking we may request an additional advance payment or that other arrangements be put into place prior to provision of service

For further confidential help or advice regarding payment options please call Freephone 0808 1624 074

4 Mobile Service

Contract duration	<input type="text"/>	months	Tariff plan	<input type="text"/>
Total rental charges	<input type="text"/>	per month inc VAT	Password	<input type="text"/>
Mobile phone number	<input type="text"/>		Password hint	<input type="text"/>
Voicemail	<input type="text"/>		Calling line identity	<input type="text"/>

(This password allows us to provide information about your account over the phone. Do not disclose the password to other people)

5 Directory enquiry and telephone directory details

Do you wish to release your number? (please tick)

<input type="checkbox"/> YES	<input type="checkbox"/> NO
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Do you wish your number and details to be ex directory? (please tick)
If 'NO' please complete below

<input type="checkbox"/> YES	<input type="checkbox"/> NO
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Please note that your number and details may be made available by us to other Directory Information Providers (including on the Internet)

White Pages – How would you like your directory entry name to read? (Your postal address will automatically be included) * Standard entry (surname & initials) FOC
Extra Directory requirements – subject to charge

White Pages - Business lines only – 3 word business description

Business Directory – Which Business classification do you require

NB Your directory status – ie directory entry required or ex-directory – will remain the same unless **you** notify us of a change in writing.

6 Important Information

By completing this form you are applying to become a customer of Manx Telecom. This Application form will act as a Services Order Form under which we will provide services to you. Full details of MT's General Terms and Conditions and Service Descriptions are available from Manx Telecom's retail outlet, or www.manxtelecom.com. You should read the T&Cs carefully and only sign this form if they are acceptable to you. Data collected on this form will be used to enable us to process your order and will only be disclosed to those bodies or authorities which have been identified within Manx Telecom's registrations under the Data Protection Act applicable to the Isle of Man and any amendments to this Law.

7 Declaration (complete a or b below as applicable)

I am/we are at least 18 years of age and make this application having understood all applicable Conditions and Service Fees concerning this Contract. I/we understand and agree that I/we will be responsible for all Fees as applicable for a Minimum Contract Period of twelve months. I understand that it is my responsibility to check that the tariffs and charges applied to my account are correct and in the event of an error to contact Manx Telecom within 1 month from the date of my most recent bill.

A Personal applicant declaration (in the case of a joint application, both parties must sign)

Signed (first applicant)	<input type="text"/>	<i>Signed (joint applicant)</i>	<input type="text"/>
Please print name	<input type="text"/>	<i>Please print name</i>	<input type="text"/>
Date	D <input type="text"/> M <input type="text"/> Y <input type="text"/>	<i>Date</i>	D <input type="text"/> M <input type="text"/> Y <input type="text"/>

B Limited company declaration (to be signed by an authorised signatory for and on behalf of the company)

Signed	<input type="text"/>	Position held	<input type="text"/>
Please print name	<input type="text"/>	Date	D <input type="text"/> M <input type="text"/> Y <input type="text"/>

Please advise below if any other persons authorised to conduct business on your behalf (Name & Title)

Name:	<input type="text"/>	Title	<input type="text"/>
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Please tick the box if you agree that Manx Telecom can contact you from time to time with the latest offers to suit your needs, using the information you have provided. Your details will not be passed to any third party.

Additional Notes

Initial Services Order Form

Service

Please tick for each service/tariff you are applying for:-

ALL SERVICES ARE SUBJECT TO 12 MONTH MINIMUM TERM
SPECIAL OFFERS AVAILABLE ON SOME 18 MONTH BROADBAND PACKAGES (ask for details)

See below for cost of installation	✓	TARIFFS (see separate brochure for pricing)	✓
Basic Line	<input type="checkbox"/>	Global Choice	<input type="checkbox"/>
ISDN2	<input type="checkbox"/>	Island Choice	<input type="checkbox"/>
ISDN30	<input type="checkbox"/>	Standard Choice	<input type="checkbox"/>
		Choice	<input type="checkbox"/>
		Lower User Choice (restricted use)	<input type="checkbox"/>

BROADBAND (see separate brochure for pricing & minimum terms. All services require e-billing)

MT Broadband Business Wires Only (wires only, fixed IP, lowest contention)	<input type="checkbox"/>
MT Broadband Business Managed (fixed IP, lowest contention)	<input type="checkbox"/>
MT Broadband Business Lite Managed (1 x fixed IP address and managed router)	<input type="checkbox"/>
MT Broadband Business Lite wires only (wires only, 1 x fixed IP address)	<input type="checkbox"/>
MT Broadband Business SDSL 512Kb Wires Only	<input type="checkbox"/>
MT Broadband Business SDSL 512Kb Managed	<input type="checkbox"/>
MT Broadband Business SDSL 1Mb Wires Only	<input type="checkbox"/>
MT Broadband Business SDSL 1Mb Managed	<input type="checkbox"/>
MT Broadband Business SDSL 2Mb Wires Only	<input type="checkbox"/>
MT Broadband Business SDSL 2Mb Managed	<input type="checkbox"/>
MT Broadband 15GB (wires only, dynamic IP address) Separate contract required	<input type="checkbox"/>
MT Broadband 40GB (wires only, dynamic IP address) Separate contract required	<input type="checkbox"/>
MT Broadband 150GB (wires only, dynamic IP address) Separate contract required	<input type="checkbox"/>
MT Broadband Unlimited (wires only, dynamic IP address) Separate contract required	<input type="checkbox"/>
MT Ultima Unlimited Broadband. Separate contract required	<input type="checkbox"/>

Costs of Installation

Fixed Line New Supply/Additional Service : Visit Required

Install New Line with Visit	Connection Charges £138.00
Additional Telephone Line	£138.00

Previously Existing Fixed Line Telephone Service

Reconnect Telephone Service	£48.00
Transfer of Service with Renumber	£48.00
Transfer of Service: no Renumber	£48.00
Renumber at Customer's Request	£48.00

} Prices shown are inclusive of VAT @ the prevailing rate

Charges shown do not include price of telephone products or apply to extension sockets. Contact Sales 624624 for details of these charges. A minimum term of 12 months applies to new lines. Other services such as Broadband have minimum terms of between 12 & 18 months

For Office Use:

	Identification Details:		
Stopped w/o if applicable	Telephone No	Work Order No	Receipt No/Dial

