

## Manx Telecom Click Configuration – Windows 2000

**Manx Telecom Click offers a quality local pay-as-you-go Internet Access service for the Isle of Man. No subscription fee, no commitment.**

There are multiple paths to get to the Dial-Up Networking Window:

- Via the Control-Panel using the icon "**Network and Dial-up Connections**"
  - Via the Start-Menu "**Settings**", then "**Network and Dial-up Connections**"
  - Via your desktop icon "**My Network Places**", then the link to "**Network and Dial-up Connections**".
- As instructed, select to '**Make a New Connection**'
  - This starts up the '**Network Connection Wizard**'
  - This Wizard takes care of different kinds of connections (*incoming and outgoing, via modem or direct-cable-connection*)
  - In this example, '**Connect to the Internet**'
  - I am connecting via '**Modem using a Phone-line**'
  - The access number **147008440906246** for Click
  - Enter a username and password of your choice (our system authenticates by telephone number so it doesn't matter what you specify)
  - Then name the connection Click.
  - You should now be ready to test your new connection.

**Having problems? Call our Service Centre on 624 624 for assistance.**

### **Important**

There are certain web sites outside of Manx Telecom's control that can drop your connection and re-connect using a premium rate number, a non-geographic or an international dial up number. You may or may not be warned before this happens. Manx Telecom strongly recommends you install an Internet Security Application that can detect dial up hijack. We would also recommend using programs that prevent the installation of spyware and adware software on your computer. In addition Premium Rate Call Barring and International Call Barring options are available, contact Manx Telecom on 624 624 for more details. Further information is available at <http://www.manxtelecom.com/support>

Manx Telecom Click is priced as follows from Choice, Standard Choice, Island Choice and Global Choice lines;

<b>Charging Period</b>	<b>Pence per minute (inc VAT @ 20%)</b>
Day (8am-6pm Mon to Fri)	4.00
Evening (6pm-8am Mon to Fri)	2.00
Weekend (all day Sat and Sun)	1.00

A minimum per call charge of 6.00p applies to all calls from ordinary fixed business and residential lines.

## **Manx Telecom Click Terms and Conditions of Service**

### **1. Provision of the Service**

1.1 We agree to provide you with the Service on the terms and conditions of this Contract.

1.2 We cannot guarantee that the Service will never be faulty but we will correct reported faults as soon as we reasonably can. If a fault occurs you should report the fault by telephone, electronic mail or in writing to the appropriate customer service helpdesk, details of which will be provided.

1.3 The Service is accessed via a telecommunications dial-up connection. This Contract does not include the provision of telecommunication services necessary for connection to the Service. You are responsible for making a separate application for the appropriate service and for complying with the conditions applicable to it.

1.4 You are responsible for providing a suitable PC, modem and any other items of hardware or communications equipment necessary to enable you to access the Service.

1.5 We may temporarily suspend the Service for operational reasons, but before doing so will give you as much notice as is reasonably practicable. We will restore the Service as soon as reasonably practicable after temporary suspension.

1.6 We may vary the technical specification of the Service from time to time.

### **2. Charges**

2.1 You agree to pay all charges for the Service as specified in the Price List.

2.2 Unless otherwise specified in the Price List, all charges are payable in advance. Unless we notify you to the contrary, liability for charges will start from the day on which you register on-line and the Service is made available.

2.3 Unless the Price List provides otherwise, all charges for the Service are exclusive of Value Added Tax which you must also pay to us.

2.4 You agree to pay for the Service by way of your Manx Telecom monthly or quarterly bill.

2.5 We reserve the right to vary any of the charges for the Service at any time but we will give you 14 days notice before the new charges become effective.

2.6 Internet access is charged per minute subject to minimum call charges that are applicable according to the appropriate charge period and is billed on a per line basis. The cost of Manx Telecom Click call charges are included on your fixed line telephone bill.

2.7 If as a result of your Internet use a premium rate dialler is installed on your computer, or your computer is infected by a virus that causes it to connect to the Internet via a premium rate dialler, with or without your knowledge, you will be responsible for any charges incurred. It is the responsibility of the user to ensure that adequate steps are taken to prevent this occurring by the installation of appropriate software and, where necessary ensuring this software is kept up to date.

### **3. Use of the service**

3.1 You are responsible for the creation, maintenance and design of all Information on any web site you establish.

3.2 You warrant that the Information will not include any material which is (or the accessing of which) would be a criminal offence or otherwise unlawful. In particular, you warrant that all necessary licences and consents (including those from owners of copyrights or performing rights) have been obtained.

3.3 You warrant that you will comply with all consumer and other legislation, instructions or guidelines issued by regulatory authorities, relevant licences and any other codes of practice which relate to the provision of Information and which apply to you or which we inform you of.

3.4 The Service must not be used:

(a) fraudulently or in connection with a criminal offence;

(b) to send, receive, upload, download, use or re-use any material which is offensive, abusive, indecent, defamatory, obscene or menacing, or in breach of copyright, confidence, privacy or any other rights;

(c) to cause annoyance, inconvenience or needless anxiety;

(d) to send unsolicited advertising or promotional material; or

(e) other than in accordance with the acceptable use policies of any connected networks and the Internet Standards.

3.5 You must not use a Name so as to infringe the rights of any person, (whether in statute or common law), in a corresponding trade mark or name.

3.6 You must tell us immediately if any third party makes or threatens to make any claim or issue legal proceedings against you relating to your use of the Service and you will, at our request, immediately stop the act or acts complained of. If we ask you to, you must confirm the details of the claim(s) in writing.

3.7 If we suspend the Service for contravention of any of paragraphs 3.1 - 3.5 inclusive, we will not restore it until we receive an acceptable assurance from you that there will be no further contravention.

3.8 You must ensure that your contact details e.g. email address are included in a clear and legible form on any web site you establish, for receipt of any enquiries or complaints regarding the Information or any other material which appears on it. MT reserves the right to disclose to any person with an enquiry or complaint your contact details if such person cannot locate these details on your web site.

3.9 The use of pinging applications to keep the connection "open" is not accepted and will be deemed unsuitable for the service.

3.91 Manx Telecom Click is not an always on service, you may dial up to the service at any time without incurring a call cost, but being continually connected will result in correspondence being sent to the user requesting that they disconnect whilst not using the service. Continuing violation of this term will result in the contract being cancelled.

### **4. Variation of Terms of Service**

We may change the Terms of Service of this Contract at any time and we will give you 14 days notice of such changes before they take effect.