

## E-Biz Web Hosting Control Panel

This document has been created to give you a useful insight in to the Hosting Control Panel available with E-Biz hosting services.

Please note: Options available are dependent on the E-Biz Package you subscribe to so you may not see every option shown in this document in your own Control Panel.

- To log in to your E-Biz Control Panel visit <http://helm.ebiz.hosting.mt.im/login.aspx> and you will be shown the below Login page

- Enter the Login Details you received when your account was activated and click **Login**



On the **Main Menu** screen you are shown the options available to you to manage your E-Biz Account:

- **Wizards**
- **Account Settings**
- **My Login**
- **My Packages**
- **My Domains**
- **My Notes**
- **E-Biz Helpdesk**

These options are always shown on the left hand side of the Control Panel under **Helm Navigation**. Through this document we will look at each section going through this list from top to bottom:

## Wizards



The available Wizard(s) are shown below:

**Password Wizard** – This Wizard allows you to easily change your E-Biz account password.

- To use the Wizard to change your password click the **Password Wizard** link



- You are now shown the Password Wizard. To reset your password, click **Next**

The screenshot shows the Parallels Helm Password Wizard interface. The left sidebar contains a 'Home Navigation' menu with items: Home, Wizards, Account Settings, My Login, My Packages, My Domains, My Notes, and Elic Helpdesk. The main content area is titled 'Password Wizard' and includes a breadcrumb 'Home > Wizards > Password Wizard'. Below the title, it says 'A step by step guide to change your own account password.' The wizard is currently on the 'Resetting a password' step, with instructions: 'Password is Case Sensitive. Please type in your new password carefully. Click Next when you have finished.' There are two input fields: 'Password\*' and 'Confirm Password\*', both containing masked characters. At the bottom right, there are three buttons: 'Back', 'Next', and 'Cancel'.

- Now enter your new password in the **Password** field and retype this in the **Confirm Password** field and click **Next**.

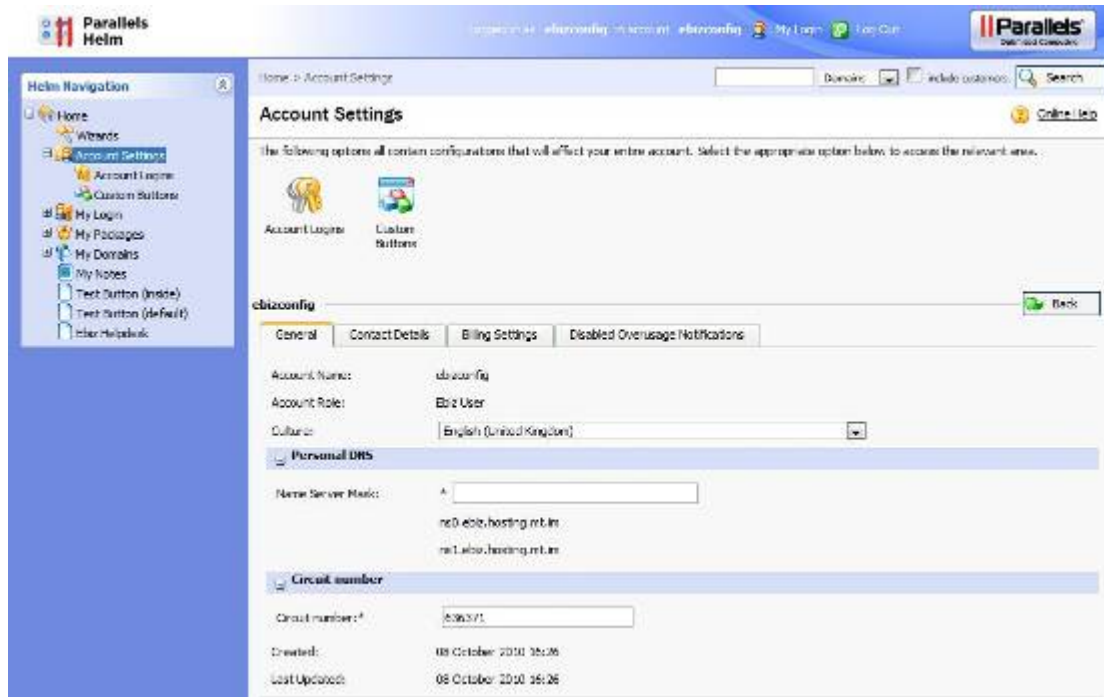
The screenshot shows the Parallels Helm Password Wizard interface after the password has been reset. The left sidebar is the same as in the previous screenshot. The main content area is titled 'Password Wizard' and includes the breadcrumb 'Home > Wizards > Password Wizard'. Below the title, it says 'A step by step guide to change your own account password.' The wizard is now on the 'Completed' step, with the message: 'Your account password has been reset. Please click Next to return to the Wizards main page.' At the bottom right, there are three buttons: 'Back', 'Finish', and 'Cancel'.

- Your password has now been changed. Click **Finish**.

## Account Settings

The **Account Settings** screen shows various details of your E-Biz account:

### General



The **General** screen shows your **Account Name** and **Account Role** (which for the E-Biz customer is **E-Biz User**). The **Culture** option is the language your control panel is displaying.

- **Personal DNS** – This shows the DNS (Dynamic Name Server) addresses of your E-Biz account. by default these will be:
  - ns0.ebiz.hosting.mt.im
  - ns1.ebiz.hosting.mt.im
- **Circuit Number** – This is the circuit number that your E-Biz account is billed to, please mention this number to us in any correspondence.

## Contact Details

The screenshot shows the Parallels Helm Account Settings interface. The left sidebar contains a 'Helm Navigation' menu with options like Home, Wizards, Account Settings, Account Logins, Custom Buttons, My Login, My Packages, My Domains, My Notes, and E-Biz Helpdesk. The main content area is titled 'Account Settings' and includes a search bar, 'Domains' dropdown, 'Include customers' checkbox, and 'Search' button. Below this, there are icons for 'Account Logins' and 'Custom Buttons'. A 'Back' button is visible. The 'eBizconfig' section has tabs for 'General', 'Contact Details', 'Billing Settings', and 'Disabled Overusage Notifications'. The 'Contact Details' tab is active, showing fields for 'Company Name' (Marx Telecom), 'Account Email Address' (marx@marx-telecom.com), and a 'Company Address' section with fields for 'Address' (Isle of Man Business Park, Cool Road), 'Town' (Braddan), 'Postcode/Zip' (IM03 9JL), 'Country' (United Kingdom), and 'County/State' (Isle of Man). A 'Save' button is at the bottom right.

The **Contact Details** screen shows your E-Biz account information, if this is incorrect please contact us on **624 624**

## Billing Settings

The screenshot shows the Parallels Helm Account Settings interface, similar to the previous one. The 'Billing Settings' tab is active under the 'eBizconfig' section. The 'Tax Code' field is visible and empty. A 'Save' button is at the bottom right.

The **Tax Code** for **Billing Settings** is not currently in use

## Disabled Overusage Notifications



The **Disabled Overusage Notifications** screen will show any notices of overusage of your account that have been disabled.

## Account Logins



The **Account Logins** screen shows the available login names for your E-Biz Account. Clicking the **Login Name** takes you to the **My Login** section below.

## Custom Buttons



The **Custom Buttons** screen is not in use.

## My Login

### Personal Details

The screenshot shows the 'Personal Details' tab of the 'My Login' page. The page header includes the Parallels Helm logo, user information (Logged in as: eblzconf@...), and navigation links (My Login, Log Out). A search bar and 'Include customer' checkbox are also present. The main content area contains a 'My Login' section with a 'Snapline' icon and a 'Change Password' button. Below this, there are input fields for 'First Name' (Martin), 'Last Name' (Rigby), and 'Login Email Address' (martin.rigby@emsra-telecom.com). A 'Change Password' section includes fields for 'New Password' (masked with asterisks) and 'Confirm Password'. At the bottom, there are fields for 'Account Role' (Ebiz User), 'Account Login Role' (Administrator), and a checkbox for 'Is Demo Login'. The 'Created' date is 08 October 2010 16:20 and the 'Last Updated' date is 09 November 2010 16:00. A 'Save' button is located at the bottom right.

The **My Login** screen shows you your login details. This screen allows you to change your login password in the **Personal Details** screen

### Visualisation

The screenshot shows the 'Visualisation' tab of the 'My Login' page. The page header is identical to the previous screenshot. The main content area contains a 'Visualisation' section with a 'Snapline' icon and a 'Back' button. Below this, there are several configuration options: 'Culture' (English (United Kingdom)), 'Skin' (SPRevised - SP), 'Maximum List Size' (10), 'TopText box width' (250, Fixed), 'TopText box height' (100, Percentage), 'Disable Right-Click Menus' (checked), and 'Show Account Roles Table' (checked). A 'Save' button is located at the bottom right.

You can change how the Control Panel is displayed with the **Visualisations** screen.

## SnapIns



The SnapIns page allows you pin information windows in to the left hand panel of your E-Biz Control Panel. The important information for E-Biz customers would be the Account Bandwidth and Diskspace windows.



You can pin the SnapIn windows by clicking on the title of the SnapIn and dragging this to the left hand window.

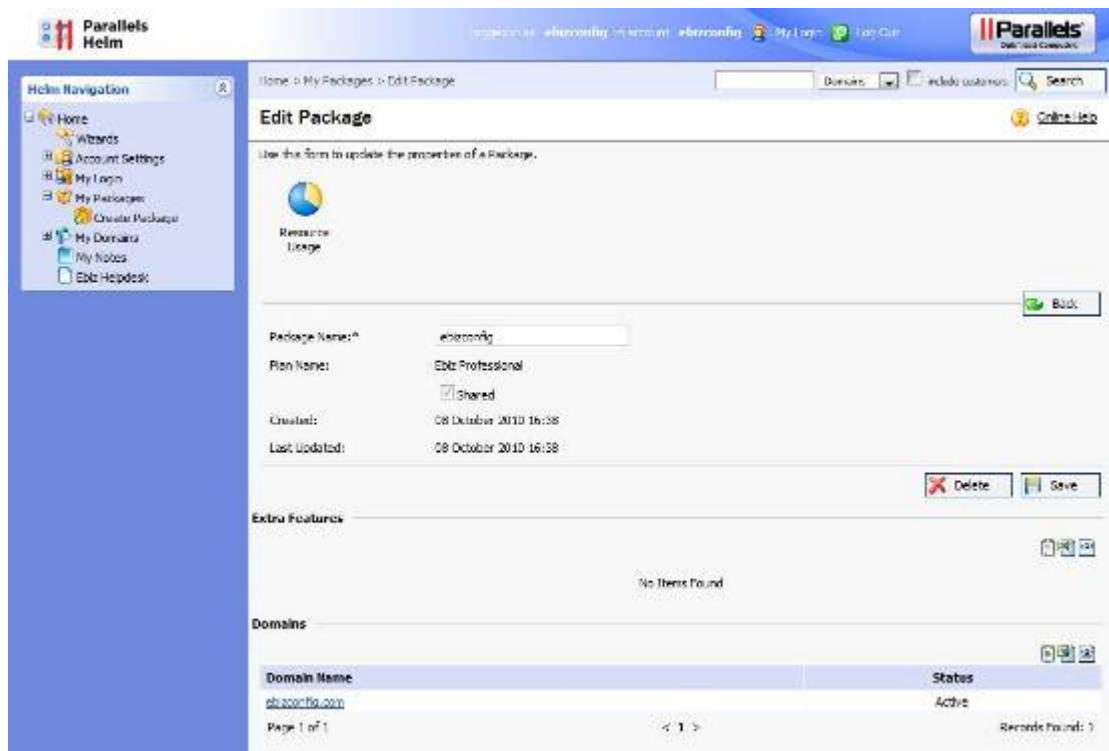
Note: SnapIns will only work correctly with Internet Explorer and Mozilla Firefox.

## My Packages



The My Packages screen shows the E-Biz package available for this login, you may have separate E-Biz accounts, these will have separate Control Panel logins.

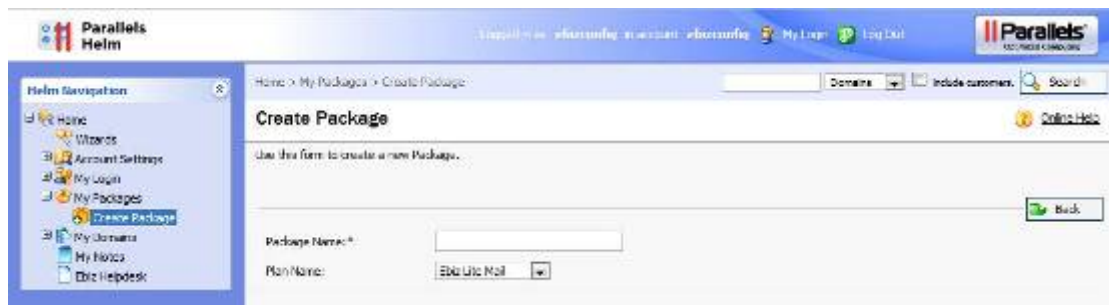
Clicking your Package Name takes you to the **Edit Package** page which shows you the properties of your E-Biz package, including the **Resource Usage**



The **Edit Package** page lists the type of E-Biz package you have and which extra features are enabled.

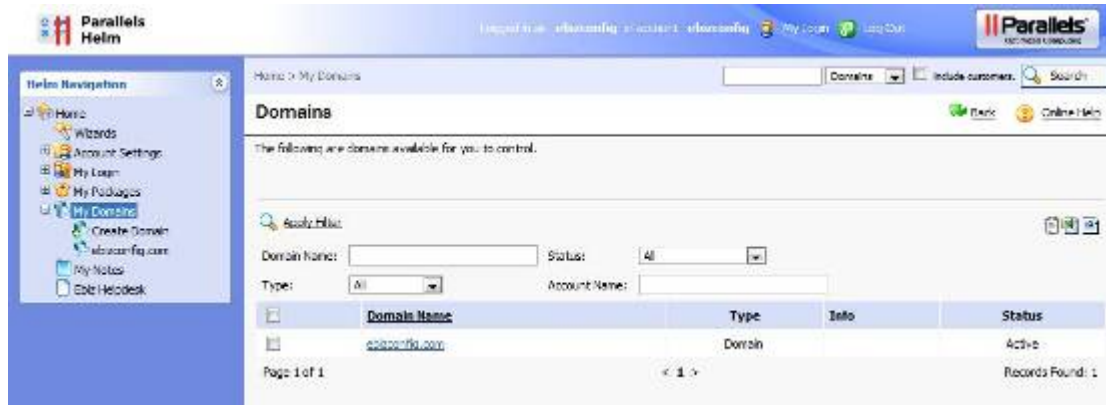
- Clicking the Domain Name takes you to the **My Domains** section which is looked at later in this document.
- Clicking the **Resource Usage** link takes you to the summary of the usage for your E-Biz package – This is detailed in the **My Domains** section below.

## Create Package



The Package Creation screen is not in use.

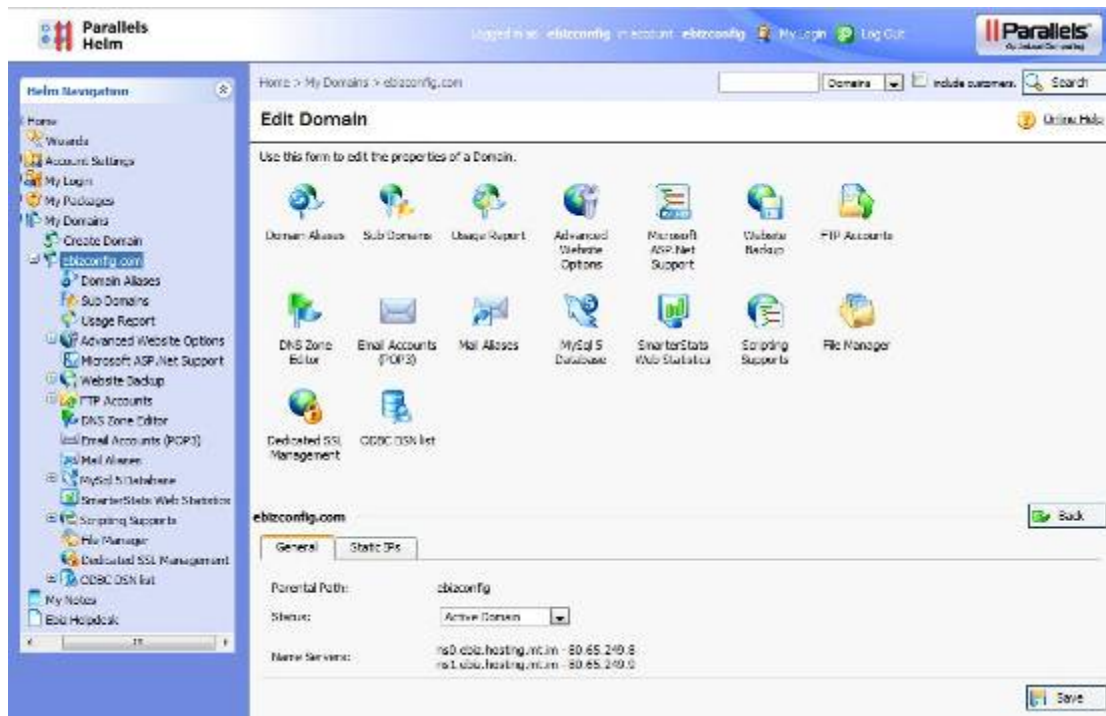
## My Domains



The **Domains** screen shows the domains you have registered on your E-Biz package

The Create Domain page is not in use – If you want to add a domain to your E-Biz package please contact us.

Clicking on your Domain Name takes you to the **Edit Domain** page where you can manage a number of features for your E-Biz package:



The **Edit Domain** page allows you to manage a number of features for your E-Biz package. These are dependent on your E-Biz package so you may not see every option:

- Domain Aliases
- Sub Domains
- Usage Reports
- Advanced Website Statistics

- Microsoft ASP.Net Support
- Website Backup
- FTP Accounts
- DNS Zone Editor
- Email Accounts (POP3)
- Mail Aliases
- MySQL 5 Databases
- SmarterStats Web Statistics
- Scripting Supports
- File Manager
- Dedicated SSL Management
- ODBC DSN List

## Domain Aliases



The Domain Aliases screen shows the Domain Aliases you have set up. A Domain Alias allows you to point additional Domain Names you have registered to your existing site.

For example, if your website address is [www.mydomain.com](http://www.mydomain.com) you can use a Domain Alias to point [www.mydomain.co.uk](http://www.mydomain.co.uk) to [www.mydomain.com](http://www.mydomain.com)

Note: You must register the additional domain name and point the Name Servers to:

- **Primary:** ns0.ebiz.hosting.mt.im
- **Secondary:** ns1.ebiz.hosting.mt.im

Manx Telecom can register and manage your Domain Names as part of your E-Biz service. During 2011 we expect to launch Domain Management where you can register your own domain names through your E-Biz Control Panel.

- To create a Domain Alias click **Add**



- Enter your additional Domain Name to the **Domain Alias Name** field and click **Save**



- You can now see your Domain Alias configured.
- Note: Aliases are created as an additional Zone, however many Domain Aliases are added the DNS Zone editor edits the 'main' domain. If the 'main' domain has a record added or removed this is reflected in every alias. For example, if you change the www record of your 'main' domain, this will change for all your Aliases too.

## Sub Domains



This screen shows the Sub Domains (if any) that are set up on your account.

- To create a Sub Domain click **Add**

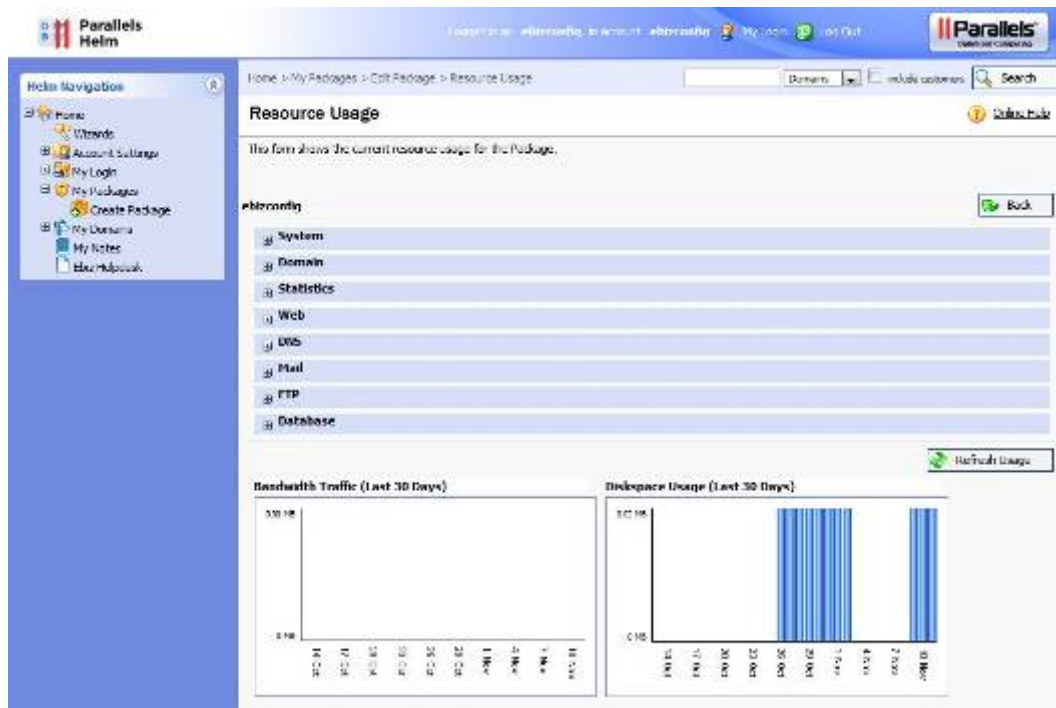


- Give the Sub Domain a name and click **Save**



- Your Sub Domain is now shown

## Usage Report



The **Resource Usage** screen shows the various usage limits of your E-Biz package along with basic graphs detailing bandwidth and diskspace usage.

The usage limits will be similar to the below but dependent on the package you subscribe to:

System	
Total Bandwidth (MB):	0.00 of unlimited
Total Diskspace (MB):	0.02 of unlimited

- **System**
  - Total Bandwidth – Total bandwidth used by your Control Panel
  - Total Diskspace – Total diskspace used by your Control Panel

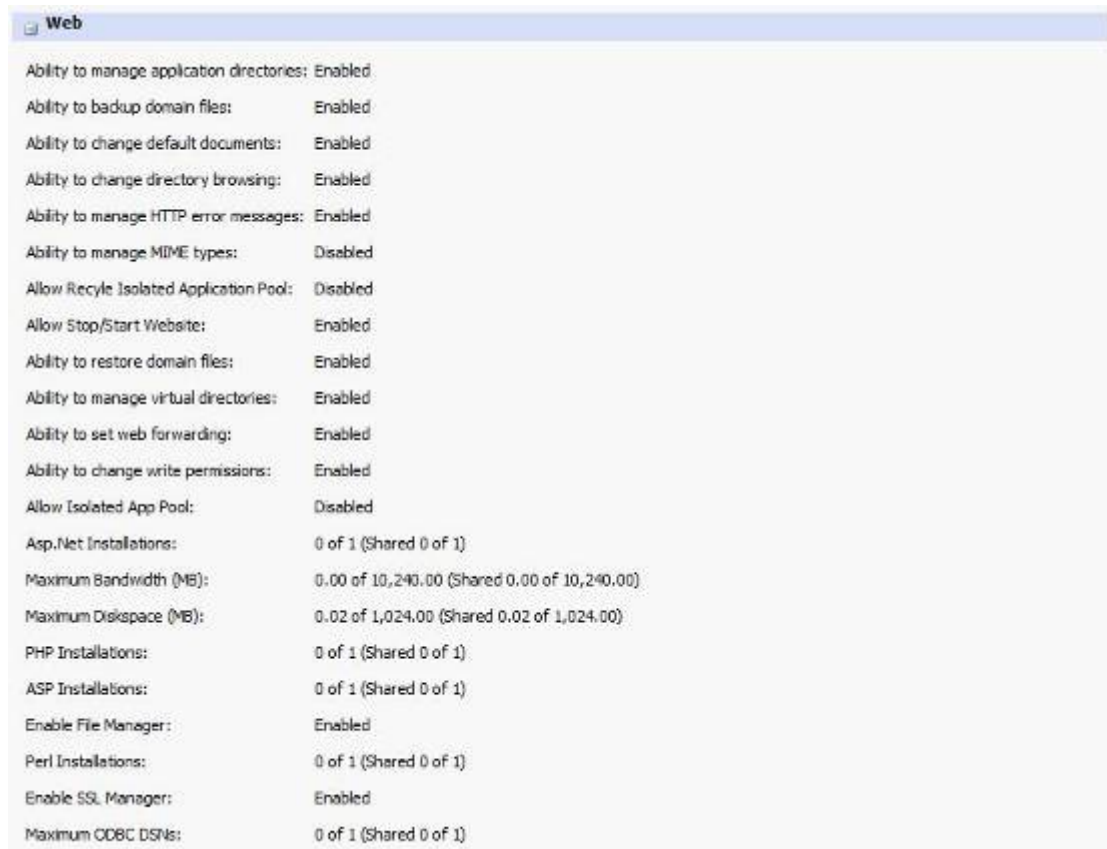
Domain	
Maximum Bandwidth (MB):	0.00 of unlimited
Maximum Diskspace (MB):	0.02 of unlimited
Domain Aliases:	0 of unlimited
Domains:	1 of 1 (Shared 1 of 1)
IP Addresses:	0 of 0 (Shared 0 of 0)
Parked Domains:	0 of 0 (Shared 0 of 0)
Sub Domains:	0 of 500 (Shared 0 of 500)

- **Domain**
  - Maximum Bandwidth – Maximum available bandwidth allowed for your domain
  - Maximum Diskspace - Maximum available diskspace allowed for your domain
  - Domain Aliases – Number of Domain Aliases available (contact MT to activate a Domain Alias)
  - Domains – Number of Domain Names available (contact MT for additional Domain Names)

- IP Addresses – Not Applicable
- Parked Domains – Not Applicable
- Sub Domains – Number of Sub Domains available on your E-Biz package

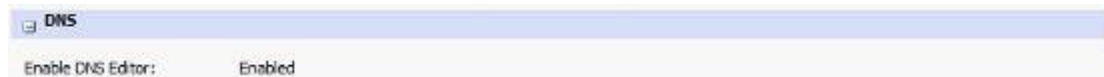


- **Statistics**
  - SmarterStats Additional Users – Not Applicable
  - SmarterStats Installations – The number of SmarterStats installations is defined by your E-Biz package



- **Web**
  - Ability to manage application directories – Not Changeable
  - Ability to backup domain files – Not Changeable
  - Ability to change default documents – Not Changeable
  - Ability to change directory browsing – Not Changeable
  - Ability to manage HTTP error messages – Not Changeable
  - Ability to manage MIME types – Not Changeable
  - Allow Recycle Isolated Application Pool – Not Changeable
  - Allow Stop/Start website – Not Changeable
  - Ability to restore domain files – Not Changeable
  - Ability to manage virtual directories – Not Changeable
  - Ability to set web forwarding – Not Changeable
  - Ability to change write permissions – Not Changeable
  - Allow Isolated App Pool – Not Changeable
  - Asp.Net Installations – The number of Asp.Net installations is defined by your E-Biz package

- Maximum Bandwidth – Amount of monthly bandwidth (traffic) used by your website this month
- Maximum Diskspace - Amount of disk space used by your website
- PHP Installations – The number of PHP installations is defined by your E-Biz package
- ASP Installations - The number of ASP installations is defined by your E-Biz package
- Enable File Manager – Not Changeable
- Perl Installations - The number of ASP installations is defined by your E-Biz package
- Enable SSL Manager – Not Changeable (SSL Certificates are optional extras)
- Maximum ODBC DSNs – Not Changeable



- **DNS**
  - Enable DNS Editor – Not Changeable



- **Mail**
  - Maximum Email Aliases – Amount of email aliases available for your E-Biz package
  - Maximum Bandwidth - Maximum available bandwidth allowed for your emails
  - Maximum Diskspace - Maximum available disk space allowed for your emails
  - Maximum Domain Aliases - Number of domain aliases configured
  - Maximum Domain Disk Space – Maximum disk space used by your domain(s)
  - Maximum POP3 Accounts – Number of email addresses available with your E-Biz package
  - Maximum Mail Lists – Number of Mailing Lists available with your E-Biz package
  - Maximum Mailbox Size – 2GB is the maximum standard mailbox size
  - Maximum Message Size – 20MB is the maximum mail size (including attachment)
  - Show Advanced Tab in Helm – Setting for Webmail
  - Enable Content Filtering Menu - Setting for Webmail
  - Enable Domain Aliases - Not Changeable
  - Enable List Menu (Smartermail Web UI) - Setting for Webmail
  - Enable Spam Menu - Setting for Webmail
  - Enable Statistics Menu – Setting for Webmail

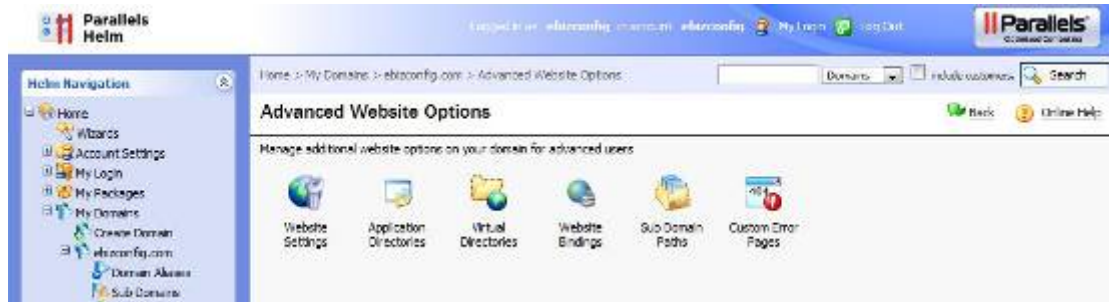
FTP	
Maximum Bandwidth (MB):	0.00 of unlimited
Maximum Diskspace (MB):	0.00 of unlimited
FTP Accounts:	0 of 1 (Shared 0 of 1)

- **FTP**
  - Maximum Bandwidth - Maximum available bandwidth allowed for FTP
  - Maximum Diskspace – N/A
  - FTP Accounts – Number of FTP logins available

Database	
MySQL 5 Maximum MySQL Databases:	0 of 2 (Shared 0 of 2)
MySQL 5 Maximum Diskspace (MB):	0.00 of 1,024.00 (Shared 0.00 of 1,024.00)
MySQL 5 Maximum MySQL Database Users:	0 of 2 (Shared 0 of 2)
Microsoft SQL Server MSSQL Maximum Databases:	0 of 0 (Shared 0 of 0)
Microsoft SQL Server MSSQL Maximum Database Size (MB):	0 of 0 (Shared 0 of 0)
Microsoft SQL Server MSSQL Maximum Database Users:	0 of 0 (Shared 0 of 0)
Microsoft SQL Server Maximum Diskspace (MB):	0.00 of 0.00 (Shared 0.00 of 0.00)

- **Database**
  - MySQL 5 Maximum MySQL Databases – Number of available MySQL databases available for your E-Biz package
  - MySQL 5 Maximum Diskspace – 1GB is the maximum size limit for your MySQL database(s)
  - MySQL 5 Maximum MySQL Database Users – Number of user logins for the MySQL database
  - Microsoft SQL Server MSSQL Maximum Databases – Number of available MSSQL databases (These are an optional extra to E-Biz Professional accounts).
  - Microsoft SQL Server MSSQL Maximum Database Size – Maximum MSSQL database size, if enabled
  - Microsoft SQL Server MSSQL Maximum Database Users – Number of user logins for MSSQL database, if enabled
  - Microsoft SQL Server Maximum Diskspace – Maximum database size for MSSQL databases, if enabled –

## Advanced Website Options



The Advanced Website Options screen allows advanced users to manage additional options on your E-Biz package:

### Website Settings



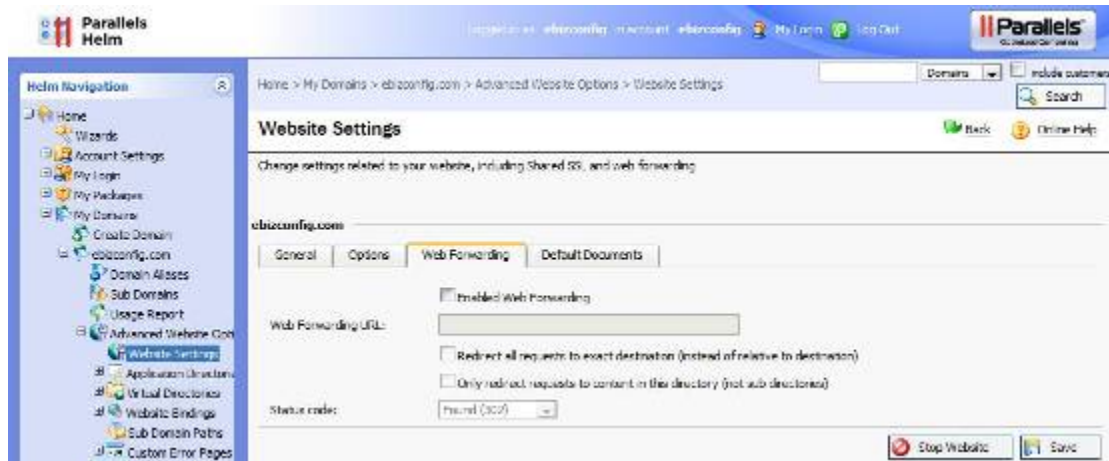
#### General

The General screen shows information regarding the location and status of your website on the E-Biz server. The **Stop Website** button will stop your website from being visible on the Internet.



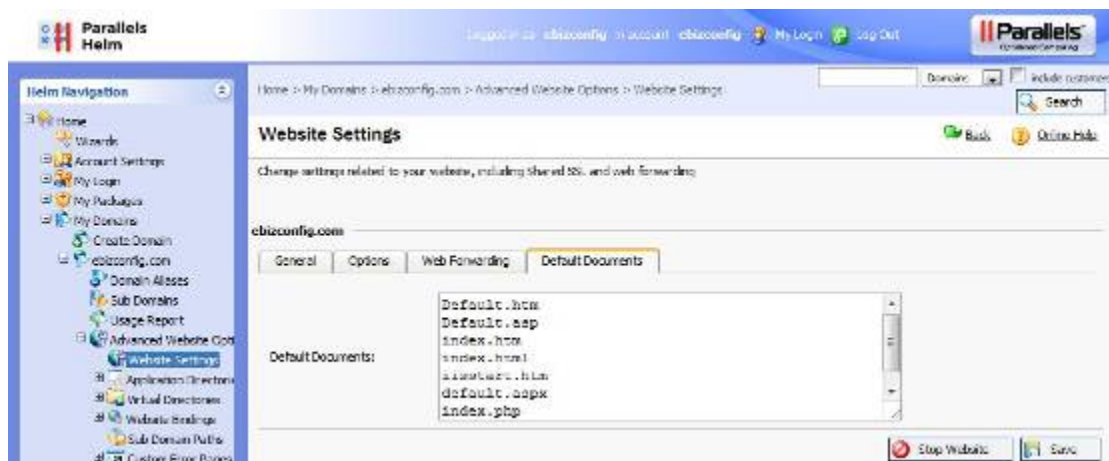
## Options

- **Allow Directory Browsing** – If ticked, this option allows visitors to see the directory structure of your website. By default this should be turned off
- **Enable Shared SSL** – Shared SSL is not applicable as E-Biz only offers SSL as dedicated certificates for each customer
- **Website Permissions – Grant “Write” access for Anonymous User** is enabled by default. Some website content requires web server access to files to run correctly. If you are not sure whether your website requires this or not you should leave this option enabled.



## Web Forwarding

If enabled, Web Forwarding allows you to divert visitors to your website to another website address.



**Default Documents** – The Default Document is used by the web server to show a web page where the visitor does not enter a full file name, e.g. [www.manx.net](http://www.manx.net). The default document specifies what file to serve such as /index.htm. The site will be created with a 'default.htm' as the holding page, and this may need to be removed/renamed if you still see this when you have uploaded your site content.

## Application Directories



An Application Directory is for creating application roots, usually needed for the likes of ASP.Net, it basically means that the scripts executed in a directory see that directory as the web root.

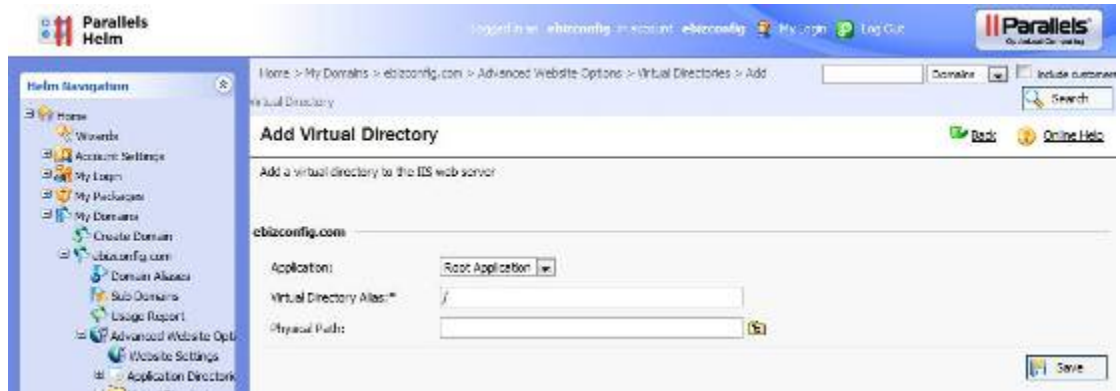


To add an application you need to give it an Application Alias and a physical path on your hosting account.

## Virtual Directories



Virtual directories are aliases to real directories and provide a means of providing content in say <http://www.domain.com/longdirectoryname> to <http://www.domain.com/dir-alias> instead, without having to create a physical folder and put content in there.



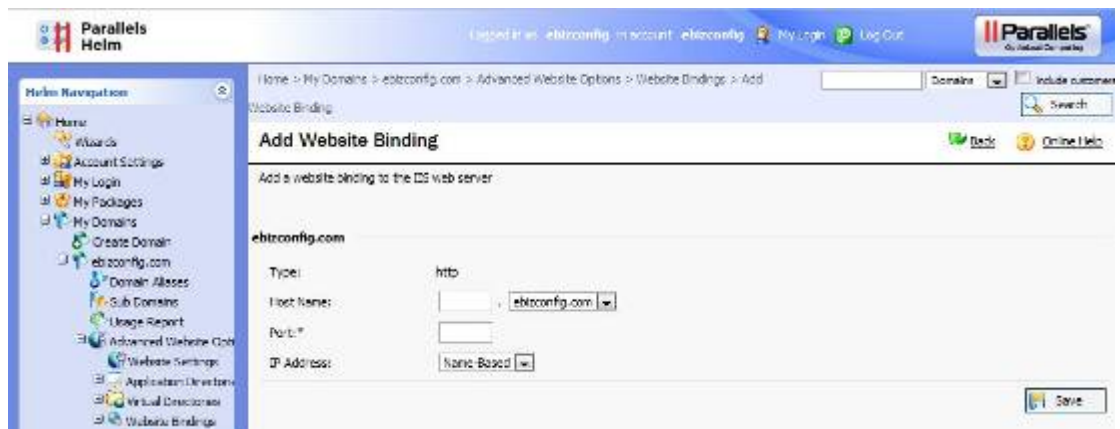
To create a Virtual Directory you need to specify the virtual directory Alias and the physical path on your hosting account.

## Website Bindings



Website Bindings are simply the addresses for the site. The server uses a shared IP address for websites and non-SSL sites need to be identified by unique names or bindings. The bindings are all automatically added when domains are provisioned and will also populate when adding the likes of Sub Domains. They can however be edited to suit.

- You can edit an existing binding by clicking the link next to the domain name or add a new binding by clicking **Add** and entering your required details.



## Sub Domain Paths

Home > My Domains > ebizconfig.com > Advanced Website Options > Sub Domain

Sub Domain Paths

Manage the paths to sub domains on this website.

ebizconfig.com

Sub Domain	Path
sales.ebizconfig.com	/SubDomain/sales

Page 1 of 1

This screen will show any Sub Domain Paths you may have. Sub Domain Paths are managed in the Sub Domains section.

## Custom Error Pages

Home > My Domains > ebizconfig.com > Advanced Website Options > Custom Error Pages

Custom Error Pages

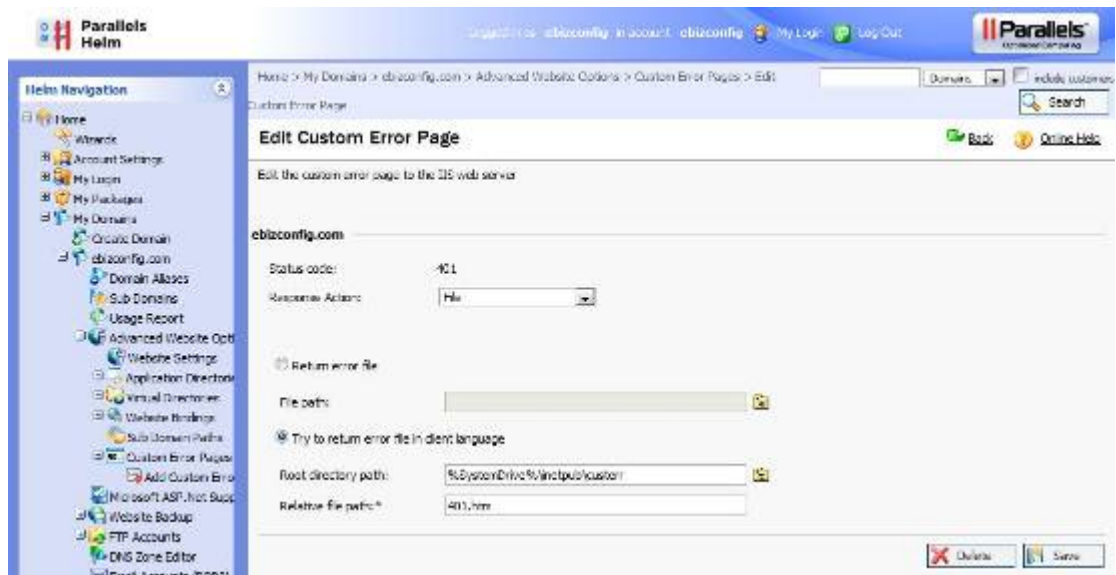
The following shows the list of customizable error pages. To change an error page, click on the relevant error code in the list below.

ebizconfig.com

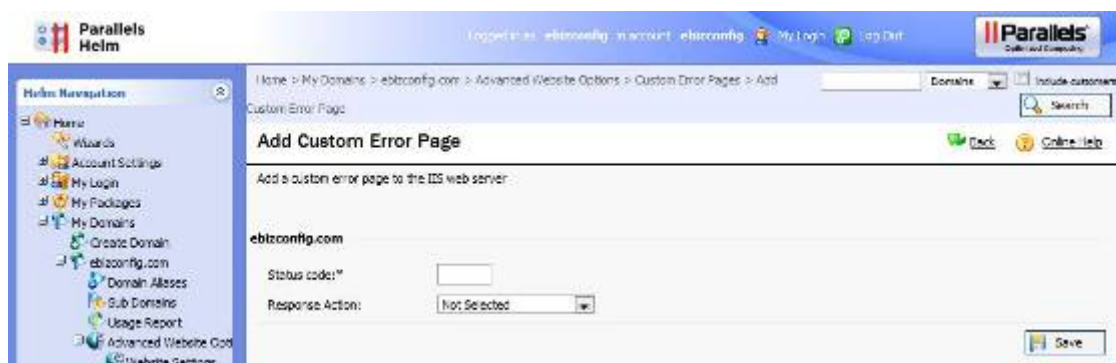
Status Code	Path	Type
401	Default Path	Default
403	Default Path	Default
404	Default Path	Default
501	Default Path	Default
502	Default Path	Default
503	Default Path	Default
504	Default Path	Default
505	Default Path	Default

Page 1 of 1

Custom error pages allow you to show your own branded error page if a customer types an incorrect URL or uses a 'dead link', you can also redirect specific errors to other pages on your site.



You can edit an existing error code by clicking the Status Code or create a new code for an error not specified by clicking the **Add** link.



## Microsoft ASP.Net Support



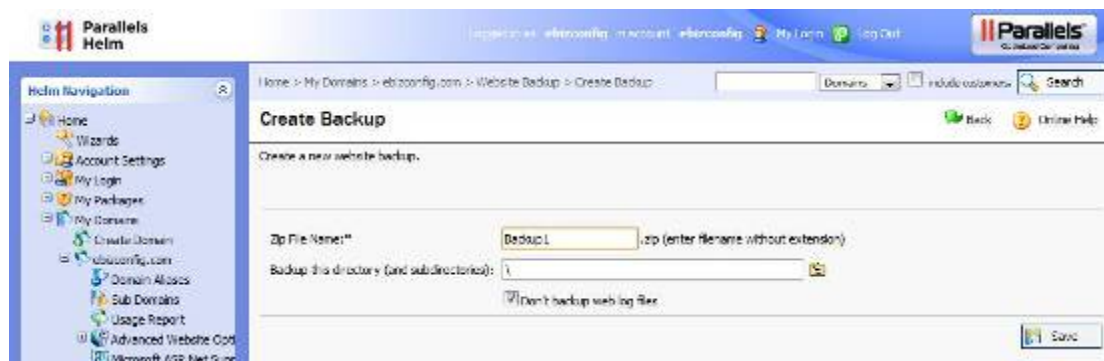
ASP.Net is enabled by default but you can disable this if required.

## Website Backup



It is recommended that you regularly back up your website, particularly before you perform any updates. You can backup your website files using this tool. You are able to store the backup on the E-Biz server – please note that this will use some of your webspace quota. You are also able to download your backup and store this on your own computer.

Click **Add** to create a backup



- Give the backup a file name and select the directory to backup. **Note:** Filenames can only contain letters and numbers
- Decide whether you need to backup your logs by ticking or unticking the **Don't backup web log files** box. Backing up log files will increase the backup file size.
- Click **Save**



- Your backup is now complete.

To restore a backup, click the **Restore Backup** button of the relevant file.

The screenshot shows the Parallels Helm control panel interface. The left sidebar contains a 'Helm Navigation' menu with various options like Home, Wizards, Account Settings, My Login, My Packages, My Domains, Create Domain, Domain Aliases, Sub Domains, Usage Report, Advanced Website Copy, Microsoft ASP.NET Support, Website Backup, Create Backup, FTP Accounts, DNS Zone Editor, Email Accounts (POP3), Mail Aliases, MySQL Database, SmartStats Web Stats, Scripting Supports, File Manager, Deleted Mail Management, DNSIC Dashboard, My Admin, and Helpdesk. The main content area is titled 'Restore Backup' and includes a breadcrumb trail: Home > My Domains > ebsconfig.com > Website Backup > Restore Backup. Below the title, there is a section for 'Backup File Information' with the following details: Backup Filename: Backup1.zip, Size: 5.05kb, Created On: Thu, Nov 11 2010 13:15, Restored On: Never, and Original Backup Directory: \. Below this is the 'Restore Settings' section, which contains a warning: 'Restoring this backup will overwrite all files in the directory that you restore to. Please ensure that there are no files you need in the directory before proceeding.' There are two radio button options: 'Restore to original location' (which is selected) and 'Restore to another location'. The 'Restore to another location' option has a text input field with a path and a 'Go' button. At the bottom right of the main content area is a 'Restore' button.

- Select whether you want to restore this file to the original location or to another location in your hosting account and click the **Restore** button

## FTP Accounts

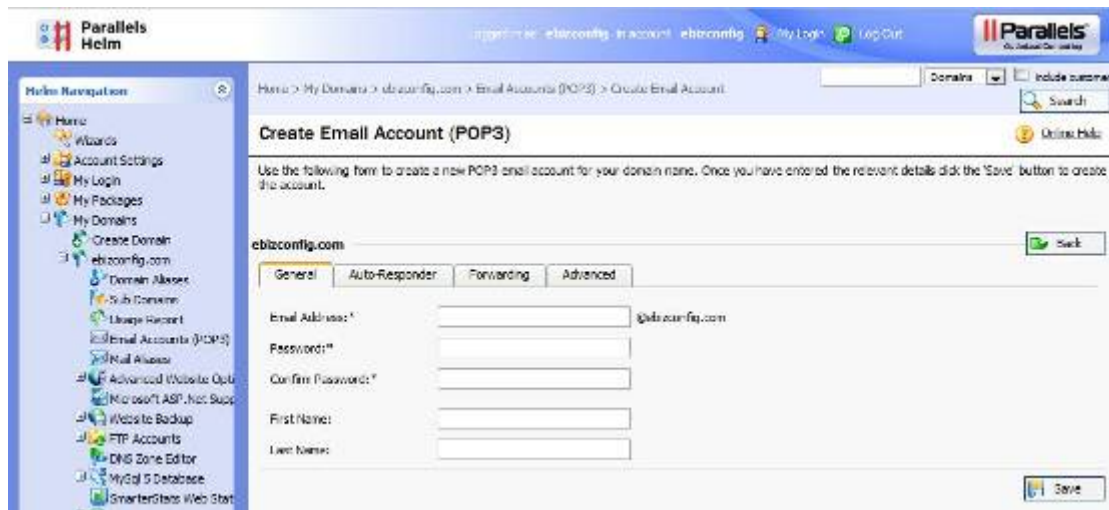
The screenshot shows the Parallels Helm control panel interface. The left sidebar is the same as in the previous screenshot. The main content area is titled 'FTP Accounts' and includes a breadcrumb trail: Home > My Domains > ebsconfig.com > FTP Accounts. Below the title, there is a section for 'FTP Accounts' with the text: 'The following are the FTP accounts created for your domain.' Below this text is a table with the following columns: Username, Folder, and Access Rights. The table contains one row with the following data: Username: ebsconfig, Folder: \, and Access Rights: Can Read From Folder, Can Write To Folder. Above the table, there are buttons for 'Add' and 'Delete Selected'. Below the table, there is a 'Page 1 of 1' indicator and a 'Records Found: 1' indicator.

If you prefer to use an FTP program to manage your website files instead of using the File Manager within the Control Panel you can use the FTP details that were sent to you when your E-Biz account was created.

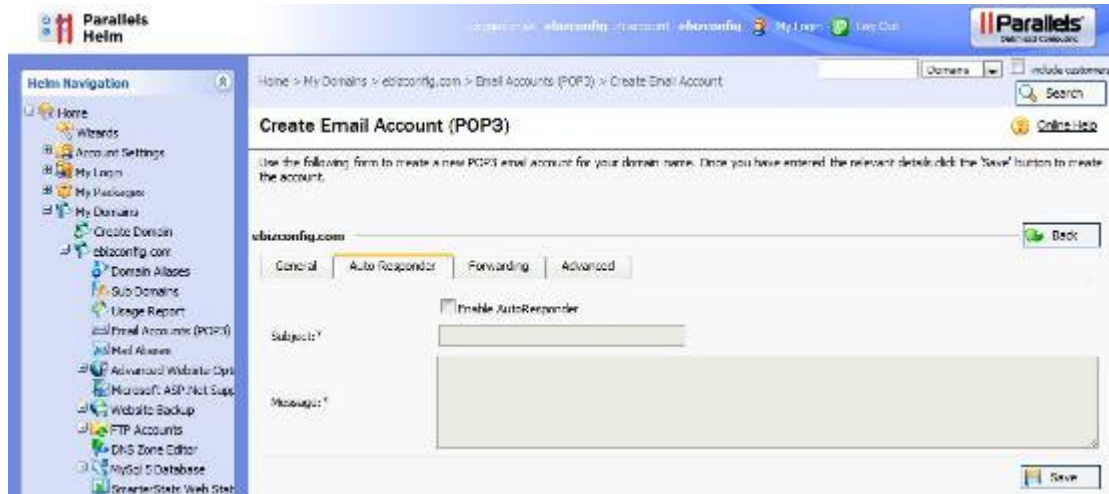
## Email Accounts (POP3)



The Email Accounts screen shows the email addresses you have created on your domain. To create another address click **Add**

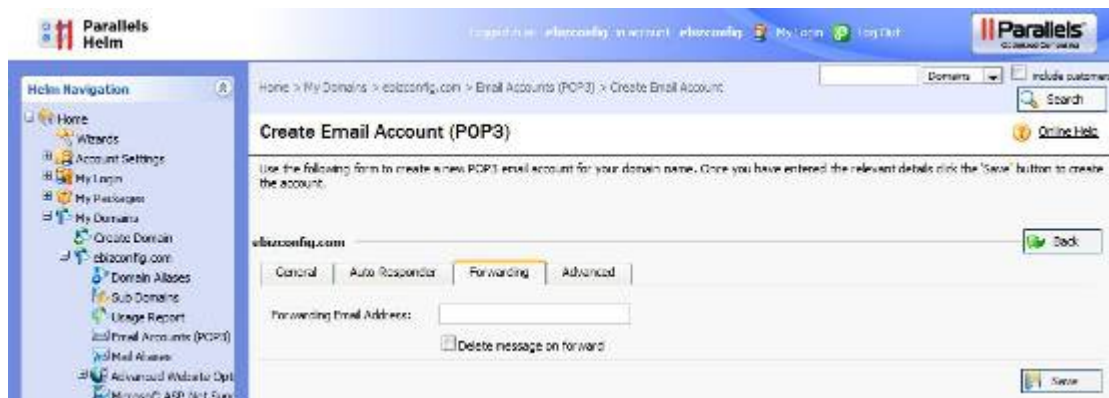


- Complete the following details in the **General** screen
  - **Email Address** –the email address without the domain name
  - **Password** – Email password
  - **Confirm Password** – Repeat the password
  - **First Name** – First Name of the email user
  - **Last Name** – Surname of the email user
- Once these details have been entered click the **Auto-Responder** tab (if required)



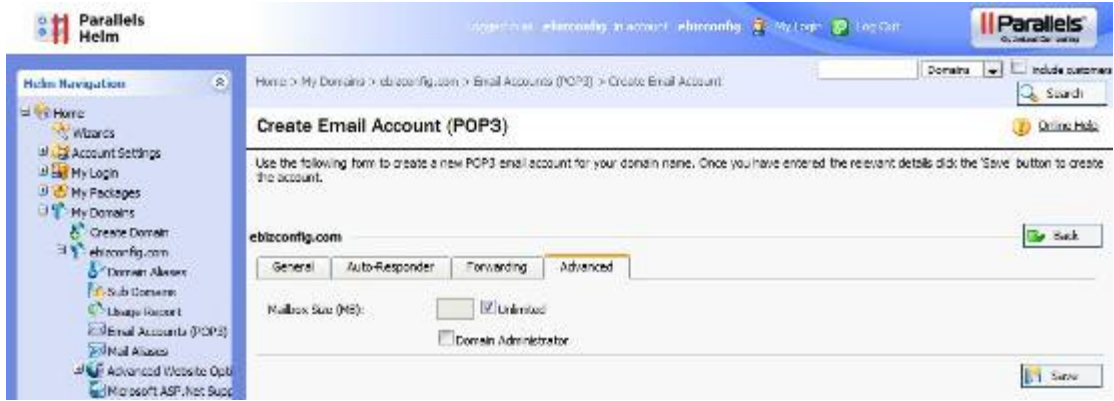
When enabled, an Auto-Responder sends an automatic reply to any email received by that email address. This could be for example a message thanking the sender for the email and that it will be responded to shortly. This can also be used as an Out-Of-Office message.

- To set the Auto-Responder click **Enable AutoResponder** and enter a Subject and Message just as you would if you were typing an email
- Once you have set the Auto-Responder click the **Forwarding** tab (if required)



You can use the Forwarding tool to automatically forward any email received on to another email address

- If you wish to forward received emails on to another email address simply enter the email address you want the emails forwarded to and if you do not want a copy of that message saved tick the box **Delete message on forward**
- Once these details have been entered click the **Advanced** tab (if required)

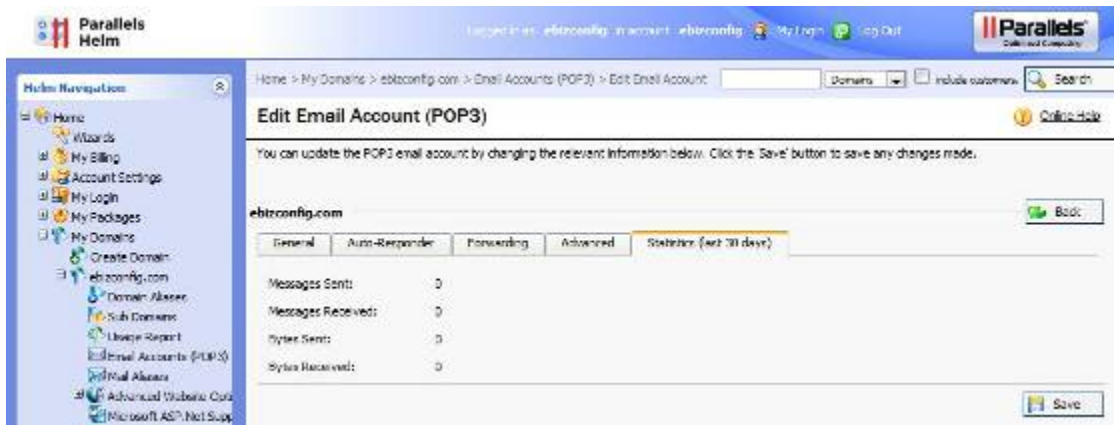


- Mailbox size is automatically set at a maximum of 2GB (Gigabyte), if you want to reduce this size for any address you are creating enter the size in MB (Megabyte - there are 1024MB in a Gigabyte).
- If you want this email address to be a Domain Administrator so it can log in an use this control panel tick the **Domain Administrator** box
- Click **Save** to create the email address



Your email address has now been created.

- Once an address has been created you can view basic statistics about the usage, click on the email address to edit the email properties and then the Statistics (last 30 days) tab



## Mail Aliases



You can create email aliases for your email addresses where an email is sent to an alias but is delivered to one or more actual email addresses in your account.

For example, you could set up a [sales@yourdomain.com](mailto:sales@yourdomain.com) alias and this can distribute emails to each of your sales staff email addresses.

You can also set an alias as a 'catch all' address, meaning that if someone sends an email to an incorrectly spelled address this will be delivered to the 'catch all' address so no emails are missed due to a typing error or spelling mistake.

- To create an alias click **Add**



- Enter the **Alias**
- Enter the email address(es) this Alias is to deliver to, ensure there is only one email address per line
- If you want this address to be a Catch All account tick the box **Set as a catch all account**
- Click **Save**



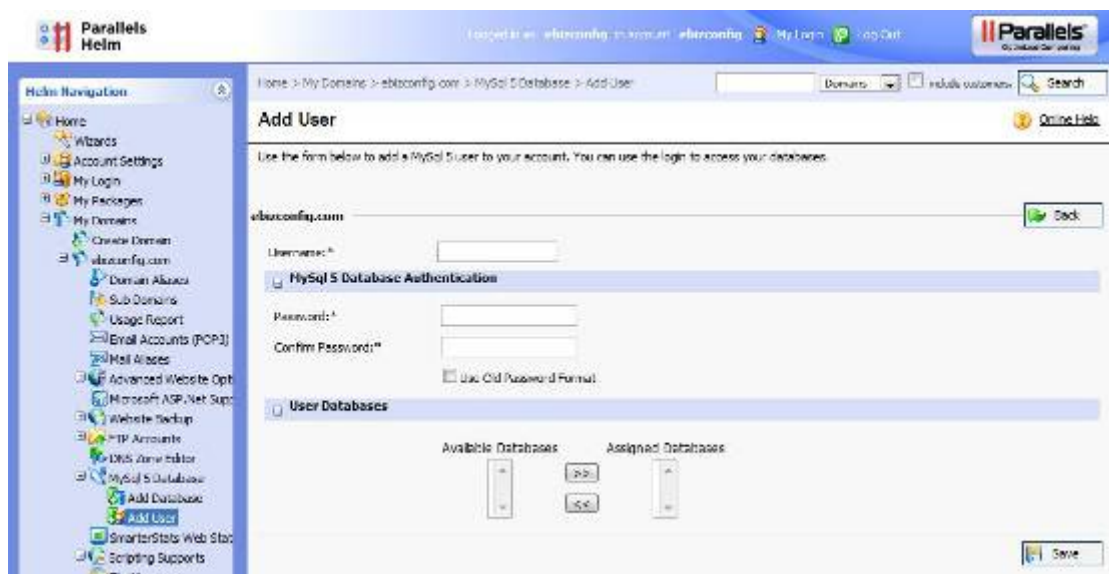
## MySQL 5 Database



- To create a MySQL 5 database you need to create the database and a user account that is able to log in to manage the database. To create a database click **Add Database**



- Give the database a name and click **Save**, then click **Add User**



- To add a user complete the above form.

## SmarterStats Web Statistics



- You can enable SmarterStats to show statistics about the visitors to your website. Click **Enable Statistics**



- Complete the user creation form and click **Save**



- You can now log in to your stats at: <https://stats.ebiz.hosting.mt.im>



**Login to SmarterStats**

Site ID

Username

Password

Language  
 ▼

Remember Me

 Login |  Help

## Scripting Supports



The Scripting Supports screen shows the types of scripting support available with E-Biz hosting



PHP version 5 scripting is enabled as standard

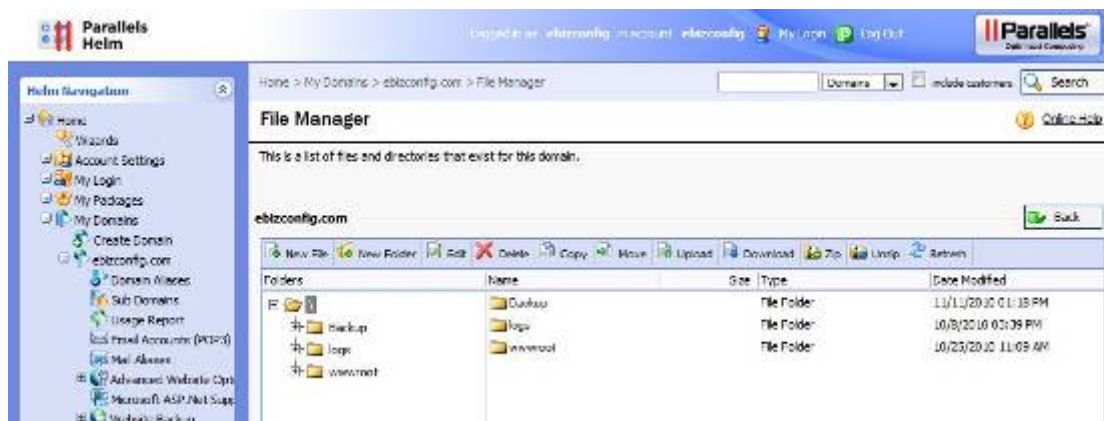


ASP Scripting Support allows you enable and configure ASP scripting.



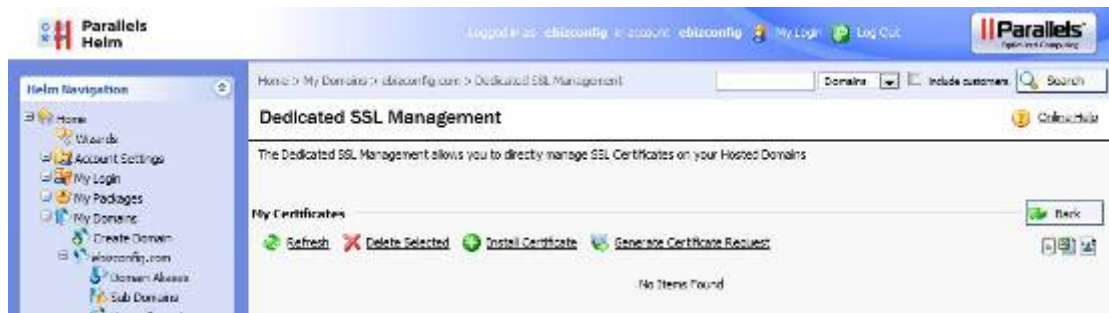
Perl Scripting Support allows you to enable Perl Scripting

## File Manager



The File Manager allows you to easily manage your web hosting files without the need for an FTP program.

## SSL Manager



The SSL Management screen allows you to add SSL certificates to your website. Certificates are available from Manx Telecom or you can purchase your own and install it on your website here. You will need to purchase the SSL add-on for your E-Biz package in order for SSL to be enabled on your account.

- Click **Install Certificate**



- You can now configure your certificate as required.

## ODBC DSN



E-Biz allows the use of Open DataBase Connectivity Data Source Names for basic database use.

- To create an ODBC DSN click **Add**

Parallels Helm

Home > My Domains > eblzconfig.com > ODBC DSN (test) > Create ODBC DSN

### Create ODBC DSN

Use the form below to add a new ODBC data source for your domain. By entering username and password, it will potentially allow others to use the database.

eblzconfig.com

Data Source Name:

Driver Type:

Next

- Give the Data Source a Name and Driver Type using Microsoft Access, Microsoft Excel, Microsoft SQL Native Client or plain text and click **Next**

Parallels Helm

Home > My Domains > eblzconfig.com > ODBC DSN (test) > Create ODBC DSN

### Create ODBC DSN

Use the form below to add a new ODBC data source for your domain. By entering username and password, it will potentially allow others to use the database.

eblzconfig.com

Data Source Name:

Driver Type: Microsoft Access

Microsoft Access File:

Username:

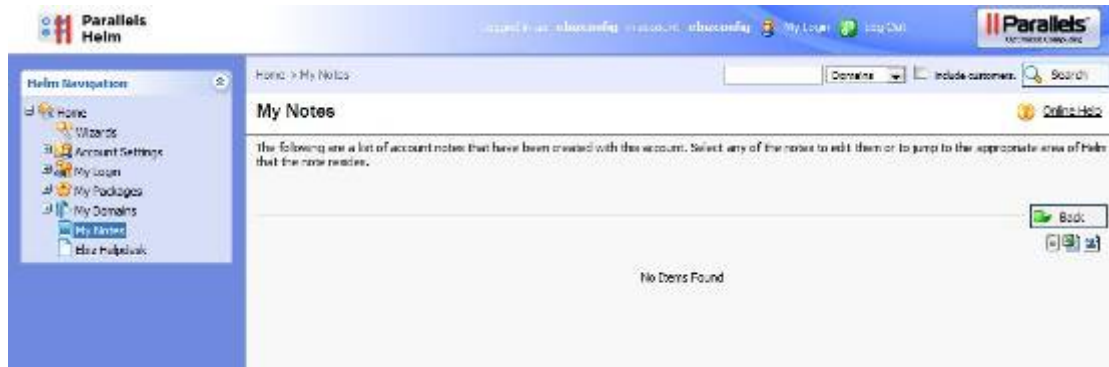
Password:

Description:

Back Add

- Complete the creation form and click **Add**

## My Notes



The My Notes section details any notes that have been created for your account.

## E-Biz Helpdesk

### E-Biz Helpdesk Image 1

The E-Biz Helpdesk allows you to report any faults or queries to our E-Biz engineers. You can also log faults and queries with our Service Centre on 624 624 at any time.

You must enable pop-ups for the Control Panel and be using Internet Explorer or Mozilla Firefox.

**User Name:** ebizconfig Normal User logged in

Manx Telecom Ebiz Helpdesk

Help Desk

Submit New Problem

View Problem List

Other

Edit Information

Menu | Log Off

---

Ebiz Help Desk, 2010 Manx Telecom

To submit a query click **Submit New Problem**

\* - Required

Submit A New Problem

<p><b>Contact Information</b></p> <p><b>User Name:</b> ebizconfig</p> <p><b>E-Mail:</b> <input style="border: 1px solid #ccc;" type="text"/></p> <p><b>Location:</b> <input style="border: 1px solid #ccc;" type="text"/></p> <p><b>Phone:</b> <input style="border: 1px solid #ccc;" type="text"/></p>	<p><b>Problem Classification</b></p> <p><b>Department:</b> <input style="border: 1px solid #ccc;" type="text" value="Select Department"/></p> <p><b>Category:</b> <input style="border: 1px solid #ccc;" type="text" value="Select Category"/></p>
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Problem Information:

**Title:**

**Description:**

Complete the online form and click **Submit Problem**