

Overview

Manx Telecom provides a wide range of Ethernet services which deliver reliable, cost effective, Local Area Network (LAN) interconnectivity for voice, data, and multimedia communications between premises on the Island and beyond. Ethernet services can easily be upgraded, can be integrated with modern LAN technologies, and offer more favourable pricing, especially at higher bandwidths.

Explained

Sharing information within a single building is simple enough. The Local Area Network connects computers, fax machines, printers and other equipment; enabling easy access and exchange of data. However, if a company has two offices at different sites located in the same town or city, each with its own Local Area Network, unless they are linked together, they will not be able to work as one office. Ethernet services help overcome this problem without the requirement for additional routing equipment to be deployed.

Target Market

- Businesses with more than 15-20 users
- Businesses which send large files, host data, or support end users who demand fast download speeds
- Businesses which wish to link two or more offices at different sites, each with its own Local Area Network.
- Businesses which demand the peace of mind that comes from having a Service Level Agreement in place.

Features

- Offers a point-to-point service
- Offers permanently connected communication links dedicated for a customer's exclusive use
- Offers circuit availability to the UK and worldwide
- Delivers dedicated un-contented bandwidth options from 2Mbit/s up to 10Gbit/s
- Offers scalability – bandwidths can be upgraded to grow with your needs

- Resilient connection options, including circuit diversity and separacy
- Off-Island bandwidth that is “on net” to Manx Telecom, which offers better monitoring and faster fault resolution
- Points of Presence (PoPs) available are Manchester, London, Dublin, and Belfast
- Service Design – from the outset, we can design any network to ensure the most efficient configuration possible, tailored to a customer's specific needs
- End-to-end management – we offer a variety of service management options which range from passive to active monitoring, including the management of the entire LAN infrastructure
- Linking of PBX or LAN equipment – digital PBXs with a large number of channels can be interconnected, combining speech and data at a wide range of speeds at a number of different sites, regardless of distance.
- Flexibility – using modern software-based multiplexors or attachments, network configurations can easily be changed to meet complex networking requirements.

Business Benefits

- Delivers reliable, cost effective, Local Area Network (LAN) interconnectivity
- Perfect for customers whose Internet connection is business critical – uptime guarantees with service credits applicable if not met
- Proven and reliable network with 24x7x365 monitoring and support.

Why Manx Telecom

Manx Telecom is the Isle of Man's largest telecommunications and Internet provider, offering the full range of fixed line, mobile and data services to consumers and businesses.

Manx Telecom has developed a portfolio of services which provide businesses with the tools necessary to increase productivity, reduce costs, and win and retain customers.

See next page for a Summary

manx telecom

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summary

Feature	Description	Explanation
Pricing	Call our specialist corporate team	Prices depend on exactly what service you require; we tailor all our services to your specific needs
Contract term	1 or 3 year contracts	Options include spreading your set-up costs over your contract term
Service Level Agreement	The Private Circuit Service's availability per annum will be 99.7%	Service Credits will be payable in the event of failure of delivery to agreed service levels
Resilience	A range of resilience options are available	With our diversity and separacy options we can provide dual routes from your premises to the Internet
Speed	2MB, 4MB, 6MB, 8MB, 10MB, 100MB, 1Gb, 10Gb	A range of bandwidths to suit your needs
Contention	1:1	Fully uncontended
Delivery lead times	Subject to survey	Due to the parameters of Ethernet services, we will need to carry out a survey in order to give you an exact lead time
Support	Tel: 624 624 Email: servicecentre@manx-telecom.com	Faults in the service can be reported 24x7x365
Alternative services	Megaline and MPLS	We also offer Megaline and MPLS private circuit options
Complementary services	Networking Business Consultancy	With the largest team of highly accredited engineers on the Island, we have solutions and products to help your business grow

Contact: Tel: 624 624; Email: sales@manx-telecom.com
For expert advice or information give us a call or email.

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