1. INTERPRETATION & ADDITIONAL DEFINITIONS

1.1 Unless the context otherwise requires, terms and phrases defined in the General Terms & Conditions and the Services Order Form and the Fees List will have the same meaning when used in this Services Description.

1.2 In addition to Paragraph 1.1, the terms and phrases provided below will have the same meanings when used in each of the General Terms & Conditions and any Services Order Form:

"Account Holder" means the contractual account holder of a Manx Telecom Limited account for service as detailed on any Services Order Form;

"Customer" and "You" means the Customer with whom we make convergence available to following completion of the required application forms providing authority;

"Form AC1" means MT's application form for an existing Customer to nominate and authorise for their own accounts and those of other Account Holders to be converged into one new account;

"Form AC2" means MT's application form for existing Account Holder's to authorise the ceasing of their account or accounts and the transfer of them into a new designated account in someone else's name;

"MT", "We" and "Us" means Manx Telecom Limited;

"My Account" means an online application provided through an MT website that allows Customers to manage their accounts for service with MT

1.3 The following Services are in addition to, and should be read in conjunction with MT's General Terms and Conditions and Services Descriptions for Monthly Mobile Service and Fixed Telephone Service

2. CONVERGENCE SERVICE

2.1 You may opt for the convergence of separate telephone accounts into one combined account. Application forms AC1 And AC2 are downloadable via our on line 'My Account' facility or via our website or you may collect them from any one of our shops or contact our offices and we will send one to you. By applying for convergence and in accordance with Data Protection legislation, we will require the authority of all Account Holders before any convergence can proceed. Once the required authorities have been received and verified by us, this will result in the ceasing of all existing nominated Account Holder contracts and the provision of one new Account Holder contract. You can combine fixed line to fixed line, mobile to mobile and or fixed line to mobile accounts.

2.2 As the new Account Holder you accept liability for the nominated accounts that have been ceased and transferred into your name from the date of convergence and only you will be able to request/view information relating to the combined accounts.

2.3 As the ceasing party you will no longer be able to request/view information about the new account without the new Account Holder's permission.

2.4 Once combined onto a primary account i.e the account into which other accounts will be merged, that Account Holder will have access to all call records and payment history.

2.5 Once converged, accounts can only be re-separated by contacting MT's sales office. We will cease the converged account and re-provide service as separate accounts as required. Each Account Holder will be subject to the terms and conditions applicable to the service provided.

2.6 Where we have received instructions to separate a combined account, the new Account Holders may be subject to a credit check, if they have not had any telephone service in their own name with MT during the past twelve months.