

Overview

Megaline is the brand name for Manx Telecom's portfolio of digital leased line private circuits. Private circuits offer cost-effective, high-speed, flexible connectivity solutions to businesses. Megaline, provides high-speed permanently connected communication links between multiple locations on the Isle of Man, and throughout the world, at a fixed cost.

Explained

Megaline is suitable for voice, data, and multimedia communication, providing customers with the opportunity to deliver private networks to facilitate their business operations and processes.

Megaline private circuits provide continuous connections between locations on the IOM, and throughout the world. They are suitable for meeting complex networking requirements and have the facility to change network configurations using modern software based multiplexors or attachments.

Megaline can link PBX or LAN equipment at a number of different sites, regardless of distance. Digital PBX's with a large number of channels, for example, can be interconnected, combining speech and data at a wide range of speeds.

Megaline is flexible enough to be able to connect combinations of analogue and digital PBX's, telephones and high-speed facsimile equipment. Other options include the networking of CAD/CAM, videoconferencing, EPOS and slow scan TV.

Target Market

- Businesses with more than 15-20 users
- Businesses which send large files, host data, or support end users who demand fast download speeds
- Businesses which need a service that may be vulnerable to variations in download speeds during peak hours due to contention
- Businesses which demand the peace of mind that comes from having a Service Level Agreement in place.

Features

- Offers a point-to-point or point-to-multipoint service
- Offers permanently connected communication links dedicated for a customer's exclusive use

- Delivers reliable, cost effective, Local Area Network (LAN) interconnectivity
- Offers circuit availability to the UK and worldwide
- Offers flexible bandwidth options, from 2Mbit/s to 2.4Gbit/s
- Delivers dedicated un-contented bandwidth options from 2Mbit/s up to 2.4Gbit/s
- Offers scalability – bandwidths can be upgraded to grow with your needs
- Resilient connection options, including circuit diversity and separacy
- Off-Island bandwidth that is "on net" to Manx Telecom which, enables us to offer better monitoring and faster fault resolution. Points of Presence (PoPs) available are Manchester, London, Dublin and Belfast
- Proven and reliable network with 24x7x365 monitoring and support
- Rigorous Service Level Agreements, with service credits if not met.

Business Benefits

- Perfect for customers whose Internet connection is business critical; uptime guarantees with service credits applicable if not met
- Proven and reliable network with 24x7x365 monitoring and support
- Optional resilient connection options including circuit diversity and separacy are also available

Why Manx Telecom

Manx Telecom is the Isle of Man's largest telecommunications and Internet provider, offering the full range of fixed line, mobile and data services to consumers and businesses.

Manx Telecom can pre-design your network to ensure the most efficient configuration possible for your needs. Manx Telecom offers a range of service management options. These range from passive to active monitoring, and even managing the customer's LAN infrastructure for them.

Manx Telecom has developed a portfolio of services which provide businesses with the tools necessary to increase productivity, reduce costs, and win and retain customers.

See next page for a Summary

manx telecom

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summary

Feature	Description	Explanation
Pricing	Call our specialist corporate team	Prices depend on exactly what service you require; we tailor all our services to your specific needs
Contract term	1 or 3 year contracts	Options include spreading your set-up costs over your contract term
Service Level Agreement	The Private Circuit Service's availability per annum will be 99.7%	Service Credits will be payable in the event of failure of delivery to agreed service levels
Resilience	A range of resilience options are available	With our diversity and separacy options we can provide dual routes from your premises to the Internet
Speed	2Mb, 34Mb, 45Mb, 155Mb, 622Mb up to 2.4Gb	A range of bandwidths to suit your needs
Contention	1:1	Fully uncontended
Delivery lead times	Subject to survey	Due to the parameters of Ethernet services, we will need to carry out a survey in order to give you an exact lead time
Support	Tel: 624 624 Email: servicecentre@manx-telecom.com	Faults in the service can be reported 24x7x365
Alternative services	Ethernet and MPLS	We also offer Ethernet and MPLS private circuit options
Complementary services	Networking Business Consultancy	With the largest team of highly accredited engineers on the Island, we have solutions and products to help your business evolve

Contact: Tel: 624 624; Email: sales@manx-telecom.com
For expert advice or information give us a call or email.

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