

Overview:

Mobile roaming is the ability for GSM customers to use their mobile phone while off the Manx Telecom network. This can be for Post-paid (Contract), CAMEL (Prepay), GPRS (Data) or 3G (High Speed Data).

Explained

When a customer of Manx Telecom connects to a foreign operator, the operator will verify their IMSI range (SIM card number) and identify that this belongs to Manx Telecom. If an agreement has been put in place, then the customer can use the services that have been launched.

The agreement itself starts at a commercial level, thus ensuring that the financial aspects are covered, before continuing with call and billing tests.

The agreement will only become 'live' once all IREG (Inter-Working Roaming Expert Group) and TADIG (Transferred Account Data Interchange Group) tests have been completed and certificates issued.

The process itself can vary from two months to over a year.

Currently, Manx Telecom customers can roam in over 170 countries.

Target Market

- Pay Monthly customers
- Prepaid customers
- Business development customers

Business Benefits

- Customers can be contacted whilst off the home network
- Data roaming enables the use of BlackBerry and other Smartphone devices
- Our agreements offer customers opportunities to widen their portfolio, with particular focus on the Asian, African, and South American Markets.

Why Manx Telecom

Manx Telecom is the Isle of Man's largest telecommunications and Internet provider, offering the full range of fixed line, mobile and data services to consumers and businesses.

Manx Telecom has developed a portfolio of services which provide businesses with the tools necessary to increase productivity, reduce costs, and win and retain customers.

summary

Feature	Description	Explanation
Pricing	Pricing is 'zoned' for GSM, GPRS and Prepay	For customers roaming in the UK, they are charged the prices set for Zone 1
Contract term	Not applicable	
Delivery lead times	6 weeks - 1 year	

Contact: Tel: 624 624; Email: sales@manx-telecom.com
For expert advice or information give us a call or email.



Infocentre

Manx Telecom Ltd is a member of the GSMA, which represents the interests of the worldwide mobile communications industry.

manx telecom

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