

# service: telephone/communication systems and solutions



## Overview:

Our telephone / communication systems and solutions deliver advanced voice, data, and wireless functionality to improve how businesses operate.

## Target Market

- Businesses ranging in size from 2 extensions and upwards to 1,000s of users across multi-sites
- Businesses which recognise the need to improve the way their employees communicate with each other and with customers
- Businesses which understand the importance of their communication system to their business, and which need maintenance options to give them the peace of mind that comes from having a support partner in place.

## Features

- Scalable solutions which grow with the business
- Feature-rich business applications; i.e. voicemail, auto-attendant
- Convergence of voice and data to increase productivity while decreasing costs
- A platform that will develop with future technological improvements
- Quick and easy deployment and ongoing management
- Scalability – bandwidths can be upgraded to grow with your needs.

## Business Benefits

- Delivers reliable, cost effective telephone/communications solutions
- Delivers a choice of market-leading telephone systems such as Mitel, Cisco, and Samsung.

## Why Manx Telecom

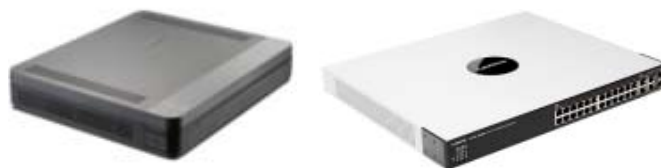
Manx Telecom is the Isle of Man's largest telecommunications and Internet provider, offering the full range of fixed line, mobile and data services to consumers and businesses.

Manx Telecom has developed a portfolio of services which provide businesses with the tools necessary to increase productivity, reduce costs, and win and retain customers.

## summary

Feature	Description	Explanation
Pricing	Call our specialist corporate team	Prices depend on exactly what service you require; we tailor all our services to your specific needs
Maintenance	1 year maintenance contract	We can offer optional maintenance packages on all systems
Maintenance Levels	Business Premier Executive	Our maintenance is available in three options to suit your particular requirements
Delivery lead times	Subject to survey	We may need to carry out survey work in order to give you an exact lead time
Support	Tel: 624 624 Email: <a href="mailto:servicecentre@manx-telecom.com">servicecentre@manx-telecom.com</a>	Faults in the service can be reported 24x7x365
Complementary services	Call Logging, Call Response, Disaster Recovery, On Hold Marketing, Voice Recording	With the largest team of highly accredited engineers on the Island, we have solutions and products to help your business evolve

Contact: Tel: 624 624; Email: [sales@manx-telecom.com](mailto:sales@manx-telecom.com)  
For expert advice or information give us a call or email.



## manx telecom

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