



Terms and Conditions for Manx Telecom Pay As You Go Mobile Service Schedule 1

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The following conditions are in addition to, and should be read in conjunction with, our **Terms and Conditions for Manx Telecom Pay As You Go Mobile Service**.

1. Free Texts

Free texts only apply when sending to other Manx Telecom mobiles. When available, they will be used first at anytime. If no free texts are available in an account normal charging will apply. Free texts cannot be used while roaming, normal charges apply.

- 1.1 Free texts are valid for 31 days after this time any unused texts will be lost.
- 1.2 If you top-up within the 31 day period, any unused texts will be added to the new free texts allowance and the 31 day period will start again from that point, i.e. free texts roll-over, up to a maximum of 9999 texts.
- 1.3 Free texts do not count in Credit Back calculations.
- 1.4 You can check how many texts are in your account by entering *#143# on your mobile.

2. Credit Back

Credit Back is an automatic discount for all Manx Telecom pay as you go mobile customers. You do not have to opt-in to benefit from this discount. The Credit Back discount will be awarded monthly on qualifying call spend; Credit Back discount will be withdrawn on the 31st December 2009.

- 2.1 Credit Back is applied according to call spend:
 - a) 2.5% Credit Back will be applied if the total spend on your pay as you go mobile is between £0.00 and £9.99. In order to receive Credit Back the minimum qualifying call spend during a month must be 40p.
 - b) 5% Credit Back will be applied if the total spend on your pay as you go mobile is over £10.00
- 2.2 Credit Back is calculated based on chargeable events (calls, texts, data) made on the Manx Telecom network or while roaming on other operators' networks in the previous calendar month and rounded down to the nearest whole penny, it excludes:

- a) Any previous Credit Back applied within that month.
 - b) Free texts available through top-ups.
- 2.3 The minimum monthly spend, excluding the above, must be 40p for a Credit Back to apply.
- 2.4 There is no upper limit of Credit Back. There is no time limit on the credit applied and it can be used for any type of call, text, web access or transaction, either made on the Island or while roaming.
- 2.5 Any applicable Credit Back will be automatically applied to your pay as you go account within five working days from the start of the month. A notification text message will be sent informing you when Credit Back has been applied and the amount. No text will be sent if no Credit Back is applicable to your mobile account.
- 2.6 Manx Telecom's calculation and application of any Credit Back is final and no correspondence will be entered into. Credit Back does not supersede any of Manx Telecom's standard pay as you go mobile terms and conditions.
- 2.7 Credit Back applies to Manx Telecom pay as you go mobiles only. In the event that a Customer has migrated to a Manx Telecom pay monthly tariff prior to the calculation and application of the discount, then the value of the 'Credit Back' will be foregone.