



**Terms and Conditions for Manx Telecom Pay Monthly Mobile Service Schedule 2**

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The following conditions are in addition to, and should be read in conjunction with, our **Terms and Conditions for Manx Telecom Pay Monthly Mobile Service**. These conditions apply to the tariffs listed in this document. Tariffs available from 1<sup>st</sup> November 2009.

**1. Mobile Services including Minimum Period of Service**

MT provides several pay monthly mobile Services. These Services and their Minimum Period of Service are as shown in the tables below.

**Voice Services**

<b>Monthly Tariff Plans with Subsidised Phone and Inclusive Flexible Minutes / Messages Allowance</b>	<b>Minimum Term</b>
FLEX 300 with subsidised Phone	12, 18 & 24 Month Plans
FLEX 600 with subsidised Phone	12, 18 & 24 Month Plans
FLEX 1200 with subsidised Phone	12, 18 & 24 Month Plans

<b>Monthly Tariff Plans without Subsidised Phone and Inclusive Flexible Minutes / Messages Allowance</b>	<b>Minimum Term</b>
Simple 175 without subsidised Phone	0 Months
Simple 400 without subsidised Phone	0 Months
Simple 800 without subsidised Phone	0 Months
Simple 1500 without subsidised Phone	0 Months

**iPhone Services**

<b>Monthly Tariff Plans with Subsidised Phone and Inclusive Flexible Minutes / Messages Allowance</b>	<b>Minimum Term</b>
iPhone FLEX 600 with subsidised Phone	18 Months
iPhone FLEX 1200 with subsidised Phone	18 Months

### Voice Services Bolt-Ons

Services	Minimum Term
Unlimited on-net Minutes Bolt-On	1 month
Unlimited on-net Texts Bolt-On	1 month

### Data Services SIMs and Bolt-Ons

Mobile Data Services	Minimum Term
Mobile Data Medium	12 months
Mobile Data Large	12 months
Mobile Data X Large	12 months
Simple Mobile Data Medium	0 Months
Simple Mobile Data Large	0 Months
Simple Mobile Data X Large	0 Months

### BlackBerry Services

- 1.1 MT provides several BlackBerry Service options. These Services and their Minimum Period of Service are shown in the table below. Customers opting for the BlackBerry Service must opt for one of the Flex / Simple tariffs shown in the table at 1 or be contracted to a Data Only tariff

Manx Telecom BlackBerry Service Roaming Option	Data Allowance	Minimum Term of Plan
Isle of Man only	2 GibaBytes	12 Months
Isle of Man, UK, Channel Islands, Ireland	5 MegaBytes	12 Months
Around the World	5 MegaBytes	12 Months

### 2. Inclusive Minutes

Only apply to calls made from the Manx Telecom network to the following call types:

- a Isle of Man Mobiles 07624
- b Manx Telecom fixed lines 01624
- c Cloud 9 Mobiles 07924 5/6
- d UK & Channel Islands Mobiles
- e UK Geographic numbers 01, 02, 03
- f UK non-geographic numbers 0870

- 2.1 Inclusive minutes will not apply for calls made whilst roaming. Calls eligible for the inclusive call allowance will be decremented to the nearest second as per the duration of the call.
- 2.2 Unused call allowance will be rolled over to the next month for use within that month only.
- 2.3 Calls made outside of the inclusive call allowance will be charged for as per the Manx Telecom Pay Monthly rates to the destination called.

### 3. Inclusive Messaging

- 3.1 Applies to messages sent from the Manx Telecom network.
- 3.2 A single SMS sent will decrement the messaging allowance by one message if the account still has allowance left on it. A single MMS (picture message) will decrement the messaging allowance by one message if the account still has allowance left on it.

- 3.3 Inclusive messages will not apply if sent whilst roaming.
- 3.4 Unused messaging allowance will be rolled over to the next month for use within that month only.
- 3.5 Messages sent outside of the inclusive call allowance will be charged for as per the Manx Telecom Pay Monthly rates to send an SMS or MMS, whichever is appropriate.

#### 4. **Unlimited Minutes**

- 4.1 Apply to calls made on the Manx Telecom network using an Unlimited Minutes bolt-on tariff enhancement to Manx Telecom mobile numbers only.
- 4.2 Applies for calls made at all times except where stated in 4.3
- 4.3 Unlimited Minutes will not apply for calls made whilst roaming. Normal roaming charges will apply at all times for all roamed calls.
- 4.4 Calls made using an Unlimited Minutes bolt-on to other Manx Telecom mobiles will not be decremented from the Inclusive Flexible Minutes / Message allowance available with the monthly tariff plan to other qualifying call types as stated above in section 2 Inclusive Minutes.

#### 5. **Unlimited Messages**

- 5.1 Apply to text or MMS messages sent on the Manx Telecom network using an Unlimited Texts bolt-on tariff enhancement to Manx Telecom mobile numbers only.
- 5.2 Applies to messages sent at all times except where stated in 5.3
- 5.3 Unlimited Texts will not apply for messages sent whilst roaming. Normal roaming charges will apply at all times for all roamed messages.
- 5.4 Texts or MMS messages sent using an Unlimited Texts bolt-on to other Manx Telecom mobiles will not be decremented from the Inclusive Flexible Minutes / Message allowance available with the monthly tariff plan.

#### 6. **Inclusive Data**

- 6.1 Applies to data used whilst on the Manx Telecom network. Data transferred will be rounded to the nearest kilobyte and charged pro rata in units of kilobytes.
- 6.2 Inclusive data will not apply if used whilst roaming.
- 6.3 Unused data allowance may roll over depending on the tariff chosen:

<b>Tariff</b>	<b>Data Roll-Over</b>
Voice Tariff	1 month
Data Service	No roll over
BlackBerry Service	No roll over
iPhone Service	No roll over

- 6.4 Data used outside of the inclusive allowance will be charged for as per the Manx Telecom Pay Monthly rates for data usage.

**7. Rollover of Unused Allowances**

- 7.1 Where applicable all unused minutes, messages and data within a billing period will be rolled over to the following billing period for one month only. If the rolled over allowance is not used in that month they will be lost.
- 7.2 Minutes, messages and data rolled over will be decremented before standard MT Mobile Pay Monthly inclusive minutes, messages and data.
- 7.3 Rolled Over allowance will not apply for usage whilst roaming.

**8. Groups Call Free**

Any voice calls between 2 or more mobiles or fixed lines on a single Manx Telecom account will not be charged. The calling party requires to be on the Manx Telecom network in order for the call to receive the Groups Call Free discount. If the called party is roaming in zones 2 to 6 inclusive normal incoming roaming charges will apply.

Any call benefiting from the Groups Call Free discount will be capped at one hour duration. After one hour, the call will be charged as per normal and call duration will be decremented from the inclusive minutes, or if the inclusive minutes have been used up, at the standard rate to call a Manx Telecom Mobile and will appear under the Calls to Local Mobile section of the bill.