



## **Terms and Conditions for Manx Telecom Pay Monthly Mobile Service Schedule 1**

### **Contents**

1. Mobile Services including Minimum Period of Service
2. Inclusive Minutes
3. Inclusive Messaging
4. Unlimited Minutes
5. Unlimited Messages
6. Inclusive Data
7. Rollover of Unused Allowances
8. Groups Call Free

The following conditions are in addition to, and should be read in conjunction with, our **Terms and Conditions for Manx Telecom Pay Monthly Mobile Service**. **These conditions apply to the tariffs listed in this document. Tariffs withdrawn from new supply on 31<sup>st</sup> October 2009.**

### **1. Mobile Services including Minimum Period of Service**

MT provides several pay monthly mobile Services. These Services and their Minimum Period of Service are as shown in the tables below. Customers opting for tariffs described as 'Unlimited Minutes' or 'Unlimited Texts' cannot switch between these tariffs within the minimum term of the plan

#### **Voice Services**

<b>Monthly Tariff Plans with Subsidised Phone Unlimited on-network Minutes or Messages (i.e. Manx Telecom mobile to Manx Telecom mobile) and Inclusive Flexible Minutes / Messages Allowance</b>	<b>Minimum Term of Plan</b>
FLEX 50 Unlimited Minutes with subsidised Phone	18 Months
FLEX 50 Unlimited Texts with subsidised Phone	18 Months
FLEX 300 Unlimited Minutes with subsidised Phone	18 Months
FLEX 300 Unlimited Texts with subsidised Phone	18 Months
FLEX 600 Unlimited Minutes with subsidised Phone	18 Months
FLEX 600 Unlimited Texts with subsidised Phone	18 Months
FLEX 100 Unlimited Minutes with subsidised Phone	24 Months
FLEX 100 Unlimited Texts with subsidised Phone	24 Months
FLEX 400 Unlimited Minutes with subsidised Phone	24 Months
FLEX 400 Unlimited Texts with subsidised Phone	24 Months
FLEX 800 Unlimited Minutes with subsidised Phone	24 Months
FLEX 800 Unlimited Texts with subsidised Phone	24 Months

<b>Monthly Tariff Plans with Subsidised Phone and Inclusive Flexible Minutes / Messages Allowance</b>	<b>Minimum Term of Plan</b>
FLEX 80 with subsidised Phone	12 Months
FLEX 250 with subsidised Phone	12 Months
FLEX 500 with subsidised Phone	12 Months
FLEX 150 with subsidised Phone	18 Months
FLEX 375 with subsidised Phone	18 Months
FLEX 750 with subsidised Phone	18 Months
FLEX 225 with subsidised Phone	24 Months
FLEX 550 with subsidised Phone	24 Months
FLEX 1125 with subsidised Phone	24 Months

<b>Monthly Tariff Plans without Subsidised Phone Unlimited on-network Minutes or Messages (i.e. Manx Telecom mobile to Manx Telecom mobile) and Inclusive Flexible Minutes / Messages Allowance</b>	<b>Minimum Term of Plan</b>
Simple 300 Unlimited Minutes without subsidised Phone	12 Months
Simple 300 Unlimited Texts without subsidised Phone	12 Months
Simple 600 Unlimited Minutes without subsidised Phone	12 Months
Simple 600 Unlimited Texts without subsidised Phone	12 Months
Simple 1200 Unlimited Minutes without subsidised Phone	12 Months
Simple 1200 Unlimited Texts without subsidised Phone	12 Months

<b>Monthly Tariff Plans without Subsidised Phone and Inclusive Flexible Minutes / Messages Allowance</b>	<b>Minimum Term of Plan</b>
Simple 150 without subsidised Phone	0 Months
Simple 300 without subsidised Phone	0 Months
Simple 600 without subsidised Phone	0 Months
Simple 1200 without subsidised Phone	0 Months

### **iPhone Services**

<b>Monthly Tariff Plans with Subsidised Phone Unlimited on-network Minutes or Messages (i.e. Manx Telecom mobile to Manx Telecom mobile) and Inclusive Flexible Minutes / Messages Allowance</b>	<b>Minimum Term of Plan</b>
iPhone FLEX 300 Unlimited Minutes with subsidised Phone	18 Months
iPhone FLEX 300 Unlimited Texts with subsidised Phone	18 Months
iPhone FLEX 600 Unlimited Minutes with subsidised Phone	18 Months
iPhone FLEX 600 Unlimited Texts with subsidised Phone	18 Months

<b>Monthly Tariff Plans with Subsidised Phone and Inclusive Flexible Minutes / Messages Allowance</b>	<b>Minimum Term of Plan</b>
iPhone FLEX 375 with subsidised Phone	18 Months
iPhone FLEX 750 with subsidised Phone	18 Months

### Data Services SIMs and Bolt-Ons

Mobile Data Services	Minimum Term of Plan
Mobile Data Medium	12 months
Mobile Data Large	12 months
Mobile Data X Large	12 months
Simple Mobile Data Medium	0 Months
Simple Mobile Data Large	0 Months
Simple Mobile Data X Large	0 Months

### BlackBerry Services

- 1.1 MT provides several BlackBerry Service options. These Services and their Minimum Period of Service are shown in the table below. Customers opting for the BlackBerry Service must opt for one of the Flex / Simple tariffs shown in the table at 1 or be contracted to a Data Only tariff

Manx Telecom BlackBerry Service Roaming Option	Data Allowance	Minimum Term of Plan
Isle of Man only	2 GibaBytes	12 Months
Isle of Man, UK, Channel Islands, Ireland	5 MegaBytes	12 Months
Around the World	5 MegaBytes	12 Months

### 2. Inclusive Minutes

Only apply to calls made from the Manx Telecom network to the following call types:

- a Isle of Man Mobiles 07624
- b Manx Telecom fixed lines 01624
- c Cloud 9 Mobiles 07924 5/6
- d UK Geographic numbers 01, 02, 03
- e UK non-geographic numbers 0870

- 2.1 Inclusive minutes will not apply for calls made whilst roaming. Calls eligible for the inclusive call allowance will be decremented to the nearest second as per the duration of the call.
- 2.2 Unused call allowance will be rolled over to the next month for use within that month only.
- 2.3 Calls made outside of the inclusive call allowance will be charged for as per the Manx Telecom Pay Monthly rates to the destination called.

### 3. Inclusive Messaging

- 3.1 Applies to messages sent from the Manx Telecom network.
- 3.2 A single SMS sent will decrement the messaging allowance by one message if the account still has allowance left on it. A single MMS (picture message) will decrement the messaging allowance by one message if the account still has allowance left on it.
- 3.3 Inclusive messages will not apply if sent whilst roaming.
- 3.4 Unused messaging allowance will be rolled over to the next month for use within that month only.
- 3.5 Messages sent outside of the inclusive call allowance will be charged for as per the Manx Telecom Pay Monthly rates to send an SMS or MMS, whichever is appropriate.

#### 4. **Unlimited Minutes**

- 4.1 Apply to calls made on the Manx Telecom network on an Unlimited Minutes tariff to Manx Telecom mobile numbers only.
- 4.2 Applies for calls made at all times except where stated in 4.3
- 4.3 Unlimited Minutes will not apply for calls made whilst roaming. Normal roaming charges will apply at all times for all roamed calls.
- 4.4 Calls made on an Unlimited Minutes tariff to other Manx Telecom mobiles will not be decremented from the Inclusive Flexible Minutes / Text allowance available with the Unlimited Minutes tariff to other qualifying call types as stated above in section 2 Inclusive Minutes.

#### 5. **Unlimited Messages**

- 5.1 Apply to text or MMS messages sent on the Manx Telecom network on an Unlimited Texts tariff from to Manx Telecom mobile numbers only.
- 5.2 Applies to messages sent at all times except where stated in 5.3
- 5.3 Unlimited Texts will not apply for messages sent whilst roaming. Normal roaming charges will apply at all times for all roamed messages.
- 5.4 Texts or MMS messages sent on an Unlimited Texts tariff to other Manx Telecom mobiles will not be decremented from the Inclusive Flexible Minutes / Message allowance available with the Unlimited Texts tariff.

#### 6. **Inclusive Data**

- 6.1 Applies to data used whilst on the Manx Telecom network. Data transferred will be rounded to the nearest kilobyte and charged pro rata in units of kilobytes.
- 6.2 Inclusive data will not apply if used whilst roaming.
- 6.3 Unused data allowance may roll over depending on the tariff chosen:

<b>Tariff</b>	<b>Data Roll-Over</b>
Voice Tariff	1 month
Data Service	No roll over
BlackBerry Service	No roll over
iPhone Service	No roll over

- 6.4 Data used outside of the inclusive allowance will be charged for as per the Manx Telecom Pay Monthly rates for data usage.

#### 7. **Rollover of Unused Allowances**

- 7.1 Where applicable all unused minutes, messages and data within a billing period will be rolled over to the following billing period for one month only. If the rolled over allowance is not used in that month they will be lost.

7.2 Minutes, messages and data rolled over will be decremented before standard MT Mobile Pay Monthly inclusive minutes, messages and data.

7.3 Rolled Over allowance will not apply for usage whilst roaming.

8. **Groups Call Free**

Any voice calls between 2 or more mobiles or fixed lines on a single Manx Telecom account will not be charged. The calling party requires to be on the Manx Telecom network in order for the call to receive the Groups Call Free discount. If the called party is roaming in zones 2 to 6 inclusive normal incoming roaming charges will apply.

Any call benefiting from the Groups Call Free discount will be capped at one hour duration. After one hour, the call will be charged as per normal and call duration will be decremented from the inclusive minutes, or if the inclusive minutes have been used up, at the standard rate to call a Manx Telecom Mobile and will appear under the Calls to Local Mobile section of the bill.