



Issued – July 2025

## Notice of Annual Inflationary Price Changes effective 1 August 2025

Dear Customer

In light of ongoing, mounting global and national inflationary cost pressures it is with regret that we must inform you of a necessary 3.5% inflationary price increase (for average inflation for 2024 – see Isle of Man Government Inflation report). This change will apply to the product areas listed below, effective from the 1st August 2025. Please be assured that we have made every effort to keep this increase to a minimum and will continue to honour our current prices up to 31st July 2025.

We remain committed to providing high quality telecommunications services and greatly appreciate your business and continued support. Our apologies for the lengthy notice, we are required in our Telecommunications License to publish all tariffs impacted and to provide you a right to terminate, should you choose, for detrimental effect.

A summary of the 3.5% or specific tariff increases that apply, excluding VAT, from the 1st of August 25 are as follows:

- Fixed line rentals with no copper broadband service.
- Fixed lines utilising a Copper Broadband service will increase by 3.5% in addition, a further wholesale increase of £4.00 is applied to this service
- All call setup charges increase from 23p to 24p, this applies to Talk Over Fibre, Talk Only, and SIP/VoIP tariffs
- Fixed call charge rates to all destinations increase by 1p or 3.5% whichever is greater (see table 8 overleaf)
- All live and legacy Broadband (Copper xDSL and Fibre FTTP) tariffs. In addition, a further wholesale adjustment applies, for Copper Broadband this is a £2.00 reduction, for Fibre Broadband this is a £1.00 increase
- Mobile tariffs, including Smart, Essential and MyFamily also mobile out of bundle call, data and SMS charges
- All Intelligent Voice hosted VoIP tariffs and services
- Paper billing charges increase by £0.50 to £4.00, please note a free e-Bill option continues to be available
- Enhanced Service Care Levels

### General Exclusions

- Operator, Directory Enquiry and Information Services (e.g. Speaking Clock) are not impacted
- The UK operator portion of non-geographic fixed and usage-based services are not impacted
- Low User Choice tariff rental, our social inclusion tariff, is not impacted
- Inclusive call periods are not impacted
- Router deferred payment and rental charges are not impacted

### Regulatory Notice – Your Right to Cancel

We greatly appreciate your business and hope we can count on your continued support. Given the price changes notified, we are required by the terms of our Telecommunications License, to provide you a right to terminate the affected part of our agreement, if the change we have made materially disadvantages you. Full details of our obligations are outlined within our Consumer General Terms & Conditions, clause 39.

Under your right to terminate you may do so if you are within your minimum contract term period and have a valid reason to terminate our agreement prior to the contract end date, you may do so without incurring an early termination charge for the provision of affected services. If this applies, you will be able to cancel your affected contract up to and including 30th October 2025. Charges will be backdated to 1st August 2025, the date on which the new rates applied.

If you have questions relating these changes, please contact our Customer Services team on 624 624, visit our store on Strand Street, Douglas or email customerservice@manxtelecom.com

Larger print versions of the following tables are available at Manx Telecom Headquarters, IOM Business Park, Braddan, The Manx Telecom Shop in Strand Street, Douglas and online at [www.manxtelecom.com/news](http://www.manxtelecom.com/news)

The background is a solid blue gradient, transitioning from a lighter blue at the top to a darker blue at the bottom. Overlaid on this are several thin, white, hand-drawn style lines. One line starts from the top left, curves around, and extends towards the bottom left. Another line starts from the top center, curves to the right, and then loops back towards the bottom center. A third, smaller line is located on the right side, forming a horizontal, somewhat oval shape.

# Price Changes

effective 1st August 2025

## Copper Telephone Line Only (No Broadband)

Product Description	Charge Type	Existing Monthly Rental	Monthly Rental from 01/08/2025
Telephone Line Rental - Anytime Tariff Plan	Monthly Rental - Service Care Package 3	£32.25	£33.38
Telephone Line Rental - Evenings & Weekends Tariff Plan	Monthly Rental - Service Care Package 3	£26.39	£27.31
Telephone Line Rental - Weekends Tariff Plan	Monthly Rental - Service Care Package 4	£22.84	£23.64
Telephone Line Rental - Basic Tariff Plan	Monthly Rental - Service Care Package 4	£20.52	£21.24

## Copper Telephone Line when utilised with Copper Broadband

Product Description	Charge Type	Existing Monthly Rental	Monthly Rental from 01/08/2025
Telephone Line Rental - Anytime Tariff Plan	Monthly Rental - Service Care Package 3	£32.25	£37.38
Telephone Line Rental - Evenings & Weekends Tariff Plan	Monthly Rental - Service Care Package 3	£26.39	£31.31
Telephone Line Rental - Weekends Tariff Plan	Monthly Rental - Service Care Package 4	£22.84	£27.64
Telephone Line Rental - Basic Tariff Plan	Monthly Rental - Service Care Package 4	£20.52	£25.24

## Talk over Fibre Products, including Talk Only

Product Description	Charge Type	Existing Monthly Rental	Monthly Rental from 01/08/2025
Talk over Fibre - Anytime	24 month rental	£10.70	£11.07
Talk over Fibre - Evenings & Weekends	24 month rental	£7.48	£7.74
Talk over Fibre - Weekends	24 month rental	£5.33	£5.52
Talk over Fibre - Basic	24 month rental	£3.20	£3.31

## Fixed Line Enhanced Service Care Levels

Fixed Service Care Level	Existing Monthly Rental	Monthly Rental from 01/08/2025
Service Care Package 1	£23.10	£23.91
Service Care Package 2	£3.86	£4.00
Service Care Package 3	£1.29	£1.34

## Enhanced Service Care Levels

Product Description	Charge Type	Existing Monthly Rental	Monthly Rental from 01/08/2025
Broadband Service Care Level	Service Care Package 2	£3.26	£3.37
Fibre Service Care Level (Pre 1st June 2022)	Service Care Package 2	£11.43	£11.83
Fibre Service Care Level (Post 1st June 2022)	Service Care Package 2	£10.83	£11.21

## Fixed Line Summary

Rental Tariff Charges (ex VAT)	New Call Charges in Pence					
	Calls to IOM, ROI, UK & CI Fixed			Calls to IOM, ROI, UK & CI Mobile		
	Day	Evening	Weekend	Day	Evening	Weekend
Anytime	FREE	FREE	FREE	22p capped	22p capped	22p capped
Evenings & Weekends	9p	FREE	FREE	18p	22p capped	22p capped
Weekends	9p	9p	FREE	18p	18p	22p capped
Basic	9p	9p	9p	18p	18p	18p
Low User Choice	12p	9p	9p	25p	18p	18p

Non Recurring Tariff Changes	Current Charge	New Charge
Fixed Call Setup Charge	£0.23	£0.24

Call Type	Price Change Applied to Out of Bundle Rate
Calls to MT Fixed Lines, MT mobile, other IOM fixed, other IOM mobile, UK fixed lines, UK mobile, international fixed, international mobile line, non-geographic calls	1p or 3.5% whichever is greater
Directory Enquiry Local	No Change

## Broadband Tariffs LIVE

Product Description	Charge Type	Existing Monthly Rental	Monthly Rental from 01/08/2024
Essential Broadband	24 Month Rental	£26.66	£25.59
Essential Broadband	24 Month Rental - Service Care Package 2	£29.92	£28.96
Fast Broadband	24 Month Rental	£29.11	£28.13
Fast Broadband	24 Month Rental - No Disc	£29.11	£28.13
Fast Broadband	24 Month Rental - Service Care Package 2	£32.37	£31.50
Fast Broadband	24 Month Rental - Service Care Package 2 - No Disc	£32.37	£31.50
SuperFast Broadband	24 Month Rental	£43.51	£43.03
SuperFast Broadband	24 Month Rental - Service Care Package 2	£46.77	£46.40
UltraFast Broadband	24 Month Rental	£34.55	£33.76
UltraFast Broadband	24 Month Rental - No Disc	£34.55	£33.76
UltraFast Broadband	24 Month Rental - Service Care Package 2	£37.81	£37.13
First Class Wi-Fi 30 Mbps	24 Month Rental	£48.00	£50.33
First Class Wi-Fi 30 Mbps	24 Month Rental - Service Care Package 2	£58.83	£61.54
First Class Wi-Fi 30 Mbps - Boosted to 100 Mbps	24 Month Rental	£48.00	£50.33
First Class Wi-Fi 30 Mbps - Boosted to 100 Mbps	24 Month Rental - Service Care Package 2	£58.83	£61.54
First Class Wi-Fi 100 Mbps	24 Month Rental	£53.25	£55.76
First Class Wi-Fi 100 Mbps	24 Month Rental - Service Care Package 2	£64.08	£66.97
First Class Wi-Fi 100 Mbps - Boosted to 200 Mbps	24 Month Rental	£53.25	£55.76
First Class Wi-Fi 100 Mbps - Boosted to 200 Mbps	24 Month Rental - Service Care Package 2	£64.08	£66.97

## Broadband Tariffs LIVE

Product Description	Charge Type	Existing Monthly Rental	Monthly Rental from 01/08/2024
First Class Wi-Fi 200 Mbps	24 Month Rental	£60.66	£63.43
First Class Wi-Fi 200 Mbps	24 Month Rental - Service Care Package 2	£71.49	£74.64
First Class Wi-Fi 500 Mbps	24 Month Rental	£83.59	£87.17
First Class Wi-Fi 500 Mbps	24 Month Rental - Service Care Package 2	£94.42	£98.38
First Class Wi-Fi 1000 Mbps	24 Month Rental	£137.50	£142.98
First Class Wi-Fi 1000 Mbps	24 Month Rental - Service Care Package 2	£148.33	£154.19
Business Lite Essential Broadband	24 Month Rental	£43.52	£43.04
Business Lite Essential Broadband	24 Month Rental - Service Care Package 2	£46.78	£46.41
Business Essential Broadband	24 Month Rental	£69.63	£70.07
Business Essential Broadband	24 Month Rental - Service Care Package 2	£72.89	£73.44
Business Lite Fast Broadband	24 Month Rental	£42.66	£42.15
Business Lite Fast Broadband	24 Month Rental - Service Care Package 2	£45.92	£45.52
Business Lite SuperFast Broadband	24 Month Rental	£61.71	£61.87
Business Lite SuperFast Broadband	24 Month Rental - Service Care Package 2	£64.97	£65.24
Business Lite UltraFast Broadband	24 Month Rental	£45.28	£44.86
Business Lite UltraFast Broadband	24 Month Rental - Service Care Package 2	£48.54	£48.23
Business First Class Fibre 30 Mbps	24 Month Rental	£52.16	£54.99
Business First Class Fibre 30 Mbps	24 Month Rental - Service Care Package 2	£62.99	£66.20
Business First Class Fibre 30 Mbps - Boosted to 100 Mbps	24 Month Rental	£52.16	£54.99
Business First Class Fibre 30 Mbps - Boosted to 100 Mbps	24 Month Rental - Service Care Package 2	£62.99	£66.20
Business First Class Fibre 100 Mbps	24 Month Rental	£58.25	£61.29
Business First Class Fibre 100 Mbps	24 Month Rental - Service Care Package 2	£69.08	£72.50
Business Class Fibre 100 Mbps - Boosted to 200 Mbps	24 Month Rental	£58.25	£61.29
Business Class Fibre 100 Mbps - Boosted to 200 Mbps	24 Month Rental - Service Care Package 2	£69.08	£72.50
Business First Class Fibre 200 Mbps	24 Month Rental	£68.16	£71.55
Business First Class Fibre 200 Mbps	24 Month Rental - Service Care Package 2	£78.99	£82.76
Business First Class Fibre 500 Mbps	24 Month Rental	£99.42	£103.90
Business First Class Fibre 500 Mbps	24 Month Rental - Service Care Package 2	£110.25	£115.11
Business First Class Fibre 1000 Mbps	24 Month Rental	£142.50	£148.49
Business First Class Fibre 1000 Mbps	24 Month Rental - Service Care Package 2	£153.33	£159.70
SIP Trunks Business Lite Fast Broadband	24 Month Rental - Service Care Package 2	£46.25	£45.87
SIP Trunks Business Pro Fibre Broadband	24 Month Rental - Service Care Package 2	£78.99	£82.75
SIP Trunks Business Ultimate Fibre Broadband	24 Month Rental - Service Care Package 2	£110.25	£115.11
Temporary Business First Class Fibre 500 Mbps	24 Month Rental	£238.61	£247.96
Temporary Business Lite Essential Broadband	Monthly Rental	£84.42	£106.10
Temporary Unlimited Broadband ADSL2+	Monthly Rental - Service Care Package 4	£26.66	£25.59

## Broadband Tariffs WITHDRAWN

Product Description	Charge Type	Existing Monthly Rental	Monthly Rental from 01/08/2025
ADSL2+ Broadband 150GB	18 Month Rental	£29.33	£28.36
ADSL2+ Broadband 150GB	18 Month Rental - No Disc	£29.33	£28.36
ADSL2+ Broadband 150GB	18 Month Rental - Service Care Package 2	£32.59	£31.73
ADSL2+ Broadband 150GB	Monthly Rental	£29.33	£28.36
ADSL2+ Broadband 15GB	18 Month Rental	£21.71	£20.47
ADSL2+ Broadband 15GB	18 Month Rental - No Disc	£21.71	£20.47
ADSL2+ Broadband 15GB	18 Month Rental - Service Care Package 2 - No Disc	£24.97	£23.84
ADSL2+ Broadband 15GB	Monthly Rental	£21.71	£20.47
ADSL2+ Broadband 15GB	Monthly Rental - Service Care Package 2	£24.97	£23.84
ADSL2+ Broadband 40GB	12 Month Rental - Service Care Package 2	£29.33	£28.35
ADSL2+ Broadband 40GB	18 Month Rental	£26.07	£24.98
ADSL2+ Broadband 40GB	18 Month Rental - No Disc	£26.07	£24.98
ADSL2+ Broadband 40GB	24 Month Rental - No Disc	£26.07	£24.98
ADSL2+ Broadband 40GB	Monthly Rental	£26.07	£24.98
ADSL2+ Broadband 40GB Non-Interleaving	18 Month Rental - No Disc	£26.07	£24.98
ADSL2+ Broadband Business - Managed	Monthly Rental - Service Care Package 2	£85.41	£86.40
ADSL2+ Broadband Business - Managed with WiFi	Monthly Rental - Service Care Package 2	£85.41	£86.40
ADSL2+ Broadband Business - Wires Only	18 Month Rental	£72.35	£72.88
ADSL2+ Broadband Business - Wires Only	18 Month Rental - No Disc	£72.35	£72.88
ADSL2+ Broadband Business - Wires Only	18 Month Rental - Service Care Package 2 - No Disc	£75.61	£76.25
ADSL2+ Broadband Business - Wires Only	24 Month Rental - 7 Site Discount	£52.77	£52.62
ADSL2+ Broadband Business - Wires Only	Monthly Rental	£72.35	£72.88
ADSL2+ Broadband Business - Wires Only	Monthly Rental - Service Care Package 2	£75.61	£76.25
ADSL2+ Broadband Business Lite - Managed	Monthly Rental - Service Care Package 2	£59.30	£59.38
ADSL2+ Broadband Business Lite - Wires Only	18 Month Rental	£46.24	£45.86
ADSL2+ Broadband Business Lite - Wires Only	18 Month Rental - No Disc	£46.24	£45.86
ADSL2+ Broadband Business Lite - Wires Only	18 Month Rental - Service Care Package 2	£49.50	£49.23
ADSL2+ Broadband Business Lite - Wires Only	Monthly Rental	£46.24	£45.86
ADSL2+ Broadband Business Lite - Wires Only	Monthly Rental - Service Care Package 2	£49.50	£49.23
ADSL2+ Broadband Unlimited	18 Month Rental	£30.50	£29.57
ADSL2+ Broadband Unlimited	18 Month Rental - No Disc	£30.50	£29.57
ADSL2+ Broadband Unlimited	18 Month Rental - Service Care Package 2	£33.76	£32.94
ADSL2+ Broadband Unlimited	24 Month Rental	£30.50	£29.57
ADSL2+ Broadband Unlimited	24 Month Rental - No Disc	£30.50	£29.57
ADSL2+ Broadband Unlimited	Monthly Rental	£30.50	£29.57
ADSL2+ Broadband Unlimited	18 Month Rental	£32.59	£31.73
ADSL2+ Broadband Unlimited	18 Month Rental - No Disc	£32.59	£31.73
ADSL2+ Broadband Unlimited	Monthly Rental	£32.59	£31.73
ADSL2+ Broadband Unlimited Bundle	24 Month Rental - No Disc	£22.77	£21.57
ADSL2+ Broadband Unlimited Non-Interleaving	18 Month Rental - No Disc	£30.50	£29.57
ADSL2+ Broadband Unlimited Non-Interleaving	Monthly Rental	£30.50	£29.57

## Broadband Tariffs **WITHDRAWN**

Product Description	Charge Type	Existing Monthly Rental	Monthly Rental from 01/08/2025
ADSL2+ Manx Telecom Corporate Broadband	18 Month Rental - No Disc	£28.75	£27.76
ADSL2+ Manx Telecom Corporate Broadband	Monthly Rental	£28.75	£27.76
ADSL2+ Standard Broadband Capped 150GB	24 Month Rental	£28.30	£27.29
ADSL2+ Standard Broadband Capped 15GB	24 Month Rental	£21.76	£20.52
ADSL2+ Standard Broadband Capped 40GB	24 Month Rental	£25.04	£23.92
ADSL2+ Standard Broadband Unlimited	24 Month Rental	£29.37	£28.40
ADSL2+ Standard Broadband Unlimited	24 Month Rental - Service Care Package 2	£32.63	£31.77
Business Lite Essential Fibre Broadband (Discontinued)	24 Month Rental	£50.28	£53.04
Business Lite Fast Fibre Broadband	24 Month Rental	£54.15	£57.05
Business Lite Fast Fibre Broadband	24 Month Rental - Service Care Package 2	£65.58	£68.88
Business Lite LightningFast Fibre Broadband	24 Month Rental	£187.61	£195.18
Business Lite LightningFast Fibre Broadband	24 Month Rental - Service Care Package 2	£199.04	£207.01
Business Lite MegaFast Fibre Broadband	24 Month Rental	£104.44	£109.10
Business Lite MegaFast Fibre Broadband	24 Month Rental - Service Care Package 2	£115.87	£120.93
Business Lite Optimal Fibre 20 Broadband	24 Month Rental - Service Care Package 2	£67.51	£70.87
Business Lite Optimal Fibre 40 Broadband	24 Month Rental	£59.96	£63.06
Business Lite Optimal Fibre 40 Broadband	24 Month Rental - Service Care Package 2	£71.39	£74.89
Business Lite Optimal Fibre 100 Broadband	24 Month Rental	£63.83	£67.06
Business Lite Optimal Fibre 100 Broadband	24 Month Rental - Service Care Package 2	£75.26	£78.89
Business Lite Optimal Fibre 200 Broadband	24 Month Rental	£76.39	£80.06
Business Lite Optimal Fibre 200 Broadband	24 Month Rental - Service Care Package 2	£87.82	£91.89
Business Lite Optimal Fibre 500 Broadband	24 Month Rental	£110.25	£115.11
Business Lite Optimal Fibre 500 Broadband	24 Month Rental - Service Care Package 2	£121.68	£126.94
Business Lite Optimal Fibre 1000 Broadband	24 Month Rental	£193.41	£201.18
Business Lite Optimal Fibre 1000 Broadband	24 Month Rental - Service Care Package 2	£204.84	£213.01
Business Lite SuperFast Fibre Broadband	24 Month Rental	£70.59	£74.06
Business Lite SuperFast Fibre Broadband	24 Month Rental - Service Care Package 2	£82.02	£85.89
Business Lite Ultima Managed	18 Month Rental - No Disc	£64.20	£64.45
Business Lite Ultima Managed	18 Month Rental - Service Care Package 2 - No Disc	£64.20	£64.45
Business Lite Ultima Plus Managed	18 Month Rental - Service Care Package 2 - No Disc	£66.81	£67.15
Business Lite Ultima Plus Wires-Only	12 Month Rental	£49.90	£49.65
Business Lite Ultima Plus Wires-Only	12 Month Rental - Service Care Package 2	£53.16	£53.02
Business Lite Ultima Plus Wires-Only	18 Month Rental - No Disc	£53.43	£53.30
Business Lite Ultima Plus Wires-Only	18 Month Rental - Service Care Package 2 - No Disc	£56.69	£56.67
Business Lite Ultima Plus Wires-Only	24 Month Rental	£49.90	£49.65
Business Lite Ultima Plus Wires-Only	24 Month Rental - Service Care Package 2	£53.16	£53.02
Business Lite Ultima V-Plus Broadband Wires Only	24 Month Rental	£68.24	£68.63
Business Lite Ultima Wires-Only	12 Month Rental	£47.29	£46.95
Business Lite Ultima Wires-Only	12 Month Rental - Service Care Package 2	£50.55	£50.32
Business Lite Ultima Wires-Only	18 Month Rental - No Disc	£50.81	£50.59
Business Lite Ultima Wires-Only	18 Month Rental - Service Care Package 2 - No Disc	£54.07	£53.96
Business Lite Ultima Wires-Only	24 Month Rental	£47.29	£46.95
Business Lite Ultima Wires-Only	24 Month Rental - No Disc	£50.81	£50.59
Business Lite Ultima Wires-Only	24 Month Rental - Service Care Package 2	£50.55	£53.69
Business Lite Ultima Wires-Only	24 Month Rental - Service Care Package 2 - No Disc	£54.07	£53.96
Business Lite UltraFast Fibre Broadband	24 Month Rental	£58.02	£61.05
Business Lite UltraFast Fibre Broadband	24 Month Rental - Service Care Package 2	£69.45	£72.88
Essential Fibre Broadband (Discontinued)	24 Month Rental	£34.82	£37.04
Fast Fibre Broadband	24 Month Rental	£37.72	£40.04
Fast Fibre Broadband	24 Month Rental - Service Care Package 2	£49.15	£51.87
LightningFast Fibre Broadband	24 Month Rental	£135.40	£141.14
LightningFast Fibre Broadband	24 Month Rental - Service Care Package 2	£146.83	£152.97
Manx Telecom Corporate Ultima	18 Month Rental - No Disc	£34.83	£34.05
Manx Telecom Corporate Ultima Plus	18 Month Rental - No Disc	£36.78	£36.07
MegaFast Fibre Broadband	24 Month Rental	£74.47	£78.08
MegaFast Fibre Broadband	24 Month Rental - Service Care Package 2	£85.90	£89.91
Optimal Fibre 20 Broadband	24 Month Rental	£40.62	£43.04
Optimal Fibre 40 Broadband	24 Month Rental	£43.52	£46.04
Optimal Fibre 100 Broadband	24 Month Rental	£46.42	£49.04
Optimal Fibre 100 Broadband	24 Month Rental - Service Care Package 2	£57.85	£60.87
Optimal Fibre 200 Broadband	24 Month Rental	£56.08	£59.04
Optimal Fibre 200 Broadband	24 Month Rental - Service Care Package 2	£67.51	£70.87
Optimal Fibre 500 Broadband	24 Month Rental	£80.27	£84.08
Optimal Fibre 500 Broadband	24 Month Rental - Service Care Package 2	£91.70	£95.91
Optimal Fibre 1000 Broadband	24 Month Rental	£141.20	£147.14
SIP Trunks ADSL2+ Broadband Business - Wires Only	12 Month Rental - Service Care Package 2	£75.95	£76.61
SIP Trunks Business Basic Fibre Broadband	24 Month Rental - Service Care Package 2	£62.99	£66.19
SIP Trunks Business Essential Fibre Broadband	24 Month Rental - Service Care Package 2	£69.08	£72.50
SIP Trunks Business Lite Optimal Fibre 20 Broadband	24 Month Rental	£50.28	£53.04
SIP Trunks Business Lite Optimal Fibre 20 Broadband	24 Month Rental - Service Care Package 2	£61.71	£64.87
SIP Trunks Business Lite Optimal Fibre 40 Broadband	24 Month Rental - Service Care Package 2	£66.72	£70.06
SIP Trunks Business Lite Optimal Fibre 100 Broadband	24 Month Rental - Service Care Package 2	£70.59	£74.06
SIP Trunks Business Lite Optimal Fibre 200 Broadband	24 Month Rental - Service Care Package 2	£83.17	£87.08
SIP Trunks Business Lite Ultima Plus Wires-Only	12 Month Rental - Service Care Package 2	£49.90	£49.65
SIP Trunks Business Lite Ultima Wires-Only	12 Month Rental - Service Care Package 2	£47.29	£46.95
SIP Trunks Business Lite Ultima Wires-Only	18 Month Rental - Service Care Package 2	£38.21	£37.55
SuperFast Fibre Broadband	24 Month Rental	£50.28	£53.04
SuperFast Fibre Broadband	24 Month Rental - Service Care Package 2	£61.71	£64.87
Temporary SuperFast Fibre Broadband	Monthly Rental - Service Care Package 4	£120.68	£127.30
Temporary Unlimited Ultima	Monthly Rental - Service Care Package 4	£88.65	£89.75
Ultima Broadband	12 Month Rental	£33.34	£32.51
Ultima Broadband	18 Month Rental - No Disc	£36.94	£36.23
Ultima Broadband	18 Month Rental - Service Care Package 2 - No Disc	£40.20	£39.60
Ultima Broadband	24 Month Rental - No Disc	£36.94	£36.23
Ultima Broadband 150GB	12 Month Rental	£30.08	£29.13
Ultima Broadband 150GB	24 Month Rental - No Disc	£33.68	£32.86



## Broadband Tariffs WITHDRAWN

Ultima Broadband 40GB	12 Month Rental	£26.81	£25.75
Ultima Broadband 40GB	24 Month Rental - No Disc	£30.41	£29.47
Ultima Broadband 40GB	24 Month Rental - Service Care Package 2 - No Disc	£33.67	£32.84
Ultima Broadband Capped 150GB	24 Month Rental	£31.56	£30.66
Ultima Broadband Capped 150GB	24 Month Rental - No Disc	£31.56	£30.66
Ultima Broadband Capped 40GB	24 Month Rental	£30.46	£29.53
Ultima Broadband Capped 40GB	24 Month Rental - No Disc	£30.46	£29.53
Ultima Broadband Non-Interleaving	18 Month Rental	£29.85	£28.89
Ultima Broadband Non-Interleaving	18 Month Rental - No Disc	£36.94	£36.23
Ultima Broadband Unlimited	24 Month Rental	£33.72	£32.90
Ultima Broadband Unlimited	24 Month Rental - No Disc	£33.72	£32.90
Ultima Broadband Unlimited	24 Month Rental - Service Care Package 2	£36.98	£36.27
Ultima Broadband Unlimited	24 Month Rental - Service Care Package 2 - No Disc	£36.98	£36.27
Ultima Plus 200GB	24 Month Rental - No Disc	£36.39	£35.66
Ultima Plus 50GB	12 Month Rental	£29.53	£28.56
Ultima Plus 50GB	24 Month Rental - No Disc	£33.13	£32.29
Ultima Plus Broadband Capped 200GB	24 Month Rental	£36.99	£36.28
Ultima Plus Broadband Capped 200GB	24 Month Rental - No Disc	£36.99	£36.28
Ultima Plus Broadband Capped 50GB	24 Month Rental	£33.72	£32.90
Ultima Plus Broadband Unlimited	24 Month Rental	£39.17	£38.54
Ultima Plus Broadband Unlimited	24 Month Rental - No Disc	£39.17	£38.54
Ultima Plus Broadband Unlimited	24 Month Rental - Service Care Package 2	£42.43	£41.91
Ultima Plus Broadband Unlimited	24 Month Rental - Service Care Package 2 - No Disc	£42.43	£41.91
Ultima Plus Unlimited	12 Month Rental	£36.06	£35.32
Ultima Plus Unlimited	18 Month Rental - No Disc	£39.66	£39.05
Ultima Plus Unlimited	18 Month Rental - Service Care Package 2 - No Disc	£42.92	£42.42
Ultima Plus Unlimited Non-Interleaving	18 Month Rental - No Disc	£39.66	£39.05
Ultima V-Plus Broadband Unlimited	24 Month Rental	£50.04	£49.79
Ultima V-Plus Broadband Unlimited	24 Month Rental - Service Care Package 2	£53.30	£53.16
UltraFast Fibre Broadband	24 Month Rental	£40.62	£43.04
UltraFast Fibre Broadband	24 Month Rental - Service Care Package 2	£52.05	£54.87

## Mobile Tariffs LIVE

Product Description	Charge Type	Existing Monthly Rental	Monthly Rental from 01/08/2025
GoRoam 100GB Mobile Tariff Plan with Handset	12 Month Rental, 24 Month Rental & 36 Month Rental	£29.17	£30.19
GoRoam 15GB Mobile Tariff Plan with Handset	12 Month Rental, 24 Month Rental & 36 Month Rental	£23.33	£24.15
GoRoam Unlimited Mobile Tariff Plan with Handset	12 Month Rental, 24 Month Rental & 36 Month Rental	£38.33	£39.67
GoRoamSIM 100GB Mobile Tariff Plan without Handset	12 Month Rental, 24 Month Rental & 36 Month Rental	£29.17	£30.19
GoRoamSIM 15GB Mobile Tariff Plan without Handset	12 Month Rental, 24 Month Rental & 36 Month Rental	£23.33	£24.15
GoRoamSIM Unlimited Mobile Tariff Plan without Handset	12 Month Rental, 24 Month Rental & 36 Month Rental	£38.33	£39.67
Smart Islander 1GB Mobile Tariff Plan with Handset	12 Month Rental, 24 Month Rental & 36 Month Rental	£17.59	£18.21
Essential 175 Mobile Tariff Plan	12 Month Rental, 18 Month Rental & 24 Month Rental	£13.19	£13.65
Essential 175 Mobile Tariff Plan 30 Day SIM Only	Monthly Rental	£10.55	£10.92
Essential 175 Mobile Tariff Plan SIM Only	12 Month Rental	£10.55	£10.92
Essential 300 Mobile Tariff Plan	12 Month Rental, 18 Month Rental & 24 Month Rental	£19.34	£20.02
Essential 300 Mobile Tariff Plan 30 Day SIM Only	Monthly Rental	£15.48	£16.02
Essential 300 Mobile Tariff Plan SIM Only	12 Month Rental	£15.48	£16.02
Essential 600 Mobile Tariff Plan	24 Month Rental	£26.38	£27.30
Essential 600 Mobile Tariff Plan 30 Day SIM Only	Monthly Rental	£21.10	£21.84
Essential 600 Mobile Tariff Plan SIM Only	12 Month Rental	£21.10	£21.84
Essential 1200 Mobile Tariff Plan 30 Day SIM Only	Monthly Rental	£26.72	£27.66
Essential 1200 Mobile Tariff Plan SIM Only	12 Month Rental	£26.72	£27.66
100GB Data only SIM	Monthly Rental	£12.50	£12.94
Fibre Mobile Broadband 4G Backup - 200GB Tariff	Monthly Rental	£2.50	£2.59

## Mobile Tariffs WITHDRAWN

Product Description	Charge Type	Existing Monthly Rental	Monthly Rental from 01/08/2025
2G - Flex 300 12 Month Term	Monthly Rental	£21.38	22.13
2G - Flex 300 18 Month Term	Monthly Rental	£21.38	£22.13
2G - Flex 300 24 Month Term	Monthly Rental	£21.38	£22.13
2G - Simple 175	Monthly Rental	£14.63	£15.14
2G - Simple 300 Unlimited Minutes - Without CL1a	Monthly Rental	£27.00	£27.94
2G - Simple 400	Monthly Rental	£21.38	£22.13
2G Mobile Medium Data Only	Standard Rental	£7.88	£8.16
3G - Flex 300 12 Month Term	Monthly Rental	£21.38	£22.13
3G - Flex 300 24 Month Term	Monthly Rental	£21.38	£22.13
3G - Flex 300 Mobile Tariff Plan	12 Month Rental, 18 Month Rental & 24 Month Rental	£20.25	£20.96
3G - Flex 300 Mobile Tariff Plan SIM Only	Monthly Rental	£20.25	£20.96
3G - Flex 450 Mobile Tariff Plan	24 Month Rental	£27.00	£27.94
3G - Flex 600 24 Month Term	Monthly Rental	£33.75	£34.93
3G - Flex 600 Mobile Tariff Plan	12 Month Rental & 24 Month Rental	£32.63	£33.77
3G - FlexTra 350 Mobile Tariff Plan SIM Only	12 Month Rental	£18.00	£18.63
3G - FlexTra 350 Mobile Tariff Plan SIM Only	Monthly Rental	£20.25	£20.96
3G - Mobile Large Data Only Tariff Plan 2GB	12 Month Rental	£15.75	£16.30
3G - Mobile Medium Data Only Tariff Plan 500MB	12 Month Rental	£9.00	£9.32
3G - Mobile Medium Data Only Tariff Plan 500MB SIM Only	Monthly Rental	£9.00	£9.32
3G - Mobile X-Large Data Only Tariff Plan 10GB	12 Month Rental	£28.13	£29.11

## Mobile Tariffs **WITHDRAWN**

3G - Simple 175	Monthly Rental	£14.63	£15.14
3G - Simple 400	Monthly Rental	£21.38	£22.13
3G Mobile Large Data Only	Standard Rental	£14.63	£15.14
3G Mobile Medium Data Only	Standard Rental	£7.88	£8.16
3G Mobile X Large Data Only	Monthly Rental	£27.00	£27.94
3G Simple Mobile Large Data Only	Monthly Rental	£14.63	£15.14
3G Simple Mobile Medium Data Only	Monthly Rental	£7.88	£8.16
3G Simple Mobile X Large Data Only	Monthly Rental	£27.00	£27.94
3G Strongest Signal Mobile	Standard Rental	£8.33	£8.62
3G Strongest Signal Mobile (no CLI)	Standard Rental	£8.33	£8.62
4G Mobile Broadband Emergency Tariff	Monthly Rental	£16.66	£17.24
4G Strongest Signal Mobile	Standard Rental	£8.33	£8.62
Flex 225 - 24 Month Term	Monthly Rental	£21.38	£22.13
Flex 250 - 12 Month Term	Monthly Rental	£33.75	£34.93
Flex 80 - 12 Month Term	Monthly Rental	£21.38	£22.13
Mobile Broadband 4G - 1000GB	12 Month Rental	£27.62	£28.59
Mobile Broadband 4G - 1000GB	18 Month Rental	£30.37	£31.43
Mobile Broadband 4G - 200GB	12 Month Rental	£25.96	£26.87
Mobile Broadband 4G - 200GB	24 Month Rental	£27.87	£28.85
Simple 150	Monthly Rental	£14.63	£15.14
Simple 300	Monthly Rental	£21.38	£22.13
Smart 100GB Mobile Tariff Plan with Handset	12 Month Rental, 24 Month Rental & 36 Month Rental	£29.89	£30.94
Smart 15GB Mobile Tariff Plan with Handset	12 Month Rental, 24 Month Rental & 36 Month Rental	£23.74	£24.57
Smart 50GB Mobile Tariff Plan with Handset	24 Month Rental	£28.33	£29.32
Smart Islander 2GB Mobile Tariff Plan with Handset	12 Month Rental, 24 Month Rental & 36 Month Rental	£18.46	£19.11
Smart Unlimited Mobile Tariff Plan with Handset	12 Month Rental, 24 Month Rental & 36 Month Rental	£38.69	£40.04
SmartData 100GB	12 Month Rental	£54.16	£56.06
SmartData 10GB	12 Month Rental & 24 Month Rental	£20.83	£21.56
SmartData 200GB	12 Month Rental & 24 Month Rental	£70.83	£73.31
SmartData 20GB	12 Month Rental	£29.17	£30.19
SmartData 2GB	12 Month Rental & 24 Month Rental	£12.50	£12.94
SmartData 500MB	12 Month Rental	£6.67	£6.90
SmartData 50GB	12 Month Rental & 24 Month Rental	£41.67	£43.13
Smartphone 100GB Mobile Tariff Plan	24 Month Rental	£66.57	£68.90
Smartphone 10GB Mobile Tariff Plan	24 Month Rental	£38.44	£39.79
Smartphone 1200 Mobile Tariff Plan	24 Month Rental	£57.18	£59.18
Smartphone 150 Mobile Tariff Plan	12 Month Rental, 18 Month Rental & 24 Month Rental	£22.50	£23.29
Smartphone 150 Mobile Tariff Plan 30 Day SIM Only	Monthly Rental	£18.00	£18.63
Smartphone 150 Mobile Tariff Plan SIM Only	12 Month Rental	£18.00	£18.63
Smartphone 175 Mobile Tariff Plan	24 Month Rental	£28.13	£29.11
Smartphone 175 Mobile Tariff Plan 30 Day SIM Only	Monthly Rental	£22.50	£23.29
Smartphone 175 Mobile Tariff Plan SIM Only	12 Month Rental	£22.50	£23.29
Smartphone 2GB Mobile Tariff Plan	24 Month Rental	£28.13	£29.11
Smartphone 300 Mobile Tariff Plan	24 Month Rental	£38.44	£39.79
Smartphone 300 Mobile Tariff Plan SIM Only	12 Month Rental	£31.50	£32.60
Smartphone 500MB Mobile Tariff Plan	24 Month Rental	£22.50	£23.29
Smartphone 600 Mobile Tariff Plan 30 Day SIM Only	Monthly Rental	£39.38	£40.76
Smartphone Islander 2GB Mobile Tariff Plan	24 Month Rental	£23.43	£24.25
Smartphone Islander 500MB Mobile Tariff Plan	24 Month Rental	£18.75	£19.41
Smartphone Unlimited Mobile Tariff Plan SIM Only	12 Month Rental	£54.37	£56.27
SmartRoam 15GB Mobile Tariff Plan	24 Month Rental	£32.82	£33.97
SmartRoam 25GB Mobile Tariff Plan	24 Month Rental	£42.19	£43.67
SmartRoam 50GB Mobile Tariff Plan	24 Month Rental	£51.56	£53.36
SmartRoam SIM 15GB Mobile Tariff Plan	12 Month Rental	£26.25	£27.17
SmartRoam SIM 15GB Mobile Tariff Plan	24 Month Rental	£16.88	£17.47
SmartRoam SIM 25GB Mobile Tariff Plan	12 Month Rental	£33.75	£34.93
SmartRoam SIM 25GB Mobile Tariff Plan	24 Month Rental	£24.37	£25.22
SmartRoam SIM 50GB Mobile Tariff Plan	12 Month Rental	£41.25	£42.69
SmartRoam SIM 50GB Mobile Tariff Plan	24 Month Rental	£31.87	£32.99
SmartRoam SIM Unlimited Mobile Tariff Plan	12 Month Rental	£48.75	£50.46
SmartRoam SIM Unlimited Mobile Tariff Plan	24 Month Rental	£39.38	£40.76
SmartRoam Unlimited Mobile Tariff Plan	24 Month Rental	£60.94	£63.07
SmartSIM 100GB Mobile Tariff Plan without Handset	24 Month Rental	£29.89	£30.94
SmartSIM 10GB Mobile Tariff Plan	Monthly Rental & 12 Month Rental	£25.00	£25.88
SmartSIM 15GB Mobile Tariff Plan	Monthly Rental	£30.00	£31.05
SmartSIM 15GB Mobile Tariff Plan without Handset	24 Month Rental	£23.74	£24.57
SmartSIM 500MB Mobile Tariff Plan	Monthly Rental & 12 Month Rental	£15.00	£15.52
SmartSIM 50GB Mobile Tariff Plan without Handset	24 Month Rental	£28.33	£29.32
SmartSIM Islander 1GB Mobile Tariff Plan without Handset	24 Month Rental	£17.59	£18.21
SmartSIM Islander 2GB Mobile Tariff Plan	12 Month Rental	£16.67	£17.25
SmartSIM Islander 2GB Mobile Tariff Plan without Handset	24 Month Rental	£18.46	£19.11
SmartSIM Islander 500MB Mobile Tariff Plan	12 Month Rental	£13.33	£13.80
SmartSIM Unlimited Mobile Tariff Plan without Handset	24 Month Rental	£38.69	£40.04
Strongest Signal Mobile	Standard Rental	£8.33	£8.62
Strongest Signal Mobile (no CLI)	Standard Rental	£8.33	£8.62
100GB Data only SIM	Monthly Rental	£6.25	£6.47