



Fibre Upgrade – iPad Competition T&Cs – August 2023

Background and Priority

Manx Telecom Promotions 2023 are subject to Manx Telecom [General Terms & Conditions](#) and Service Descriptions for the relevant Broadband, Fixed and/or Mobile services. Unless the context otherwise requires, terms and phrases defined in the General Terms & Conditions and Services Descriptions will have the same meaning when used in these promotion terms.

Prize Giveaway Promotion is open to:

- Isle of Man Residents
- Prize is an iPad Air
- Competition entry must be by an adult (over 18 years old)

Entry

To enter, customers need to follow the instructions on the social media promotion.

Entry Period / Promotional Dates

Promotion: 08:00:00 on Monday 21st August 2023 to 16:59:59 Friday 1st September 2023

Entries received outside of these times will not be considered

Draw Dates

5pm Friday 8th September 2023

Judging Criteria

A winner will be selected at random from fibre orders received during the period of the competition. A total of 1 prize can be won during the competition period.

Prizes

The prize is as follows:

- An iPad Air

Prizes are non-transferrable, cannot be redeemed as cash or swapped in store for any other products and are not for resale. MT will contact the winner by email once the competition has closed (see above). The winner must comply with all instructions provided by Manx Telecom (the Promoter). Prize must be taken at a time stated by the Promoter, no alternative dates / times or prizes are available.

1. This Competition is open to all Isle of Man residents aged 18 and over excluding employees of MT, or any of its subsidiary companies, their families (including spouse, siblings, parents, relatives), agents or anyone else connected with this promotion. No third party entries, bulk entries or entries submitted by agents will be accepted. MT reserves the right to verify the eligibility of entrants. MT may require such information as it considers reasonably necessary for the purpose of verifying the eligibility of an entry and the prize may be withheld until and unless MT is satisfied with the verification.
2. Entry may vary for each promotion:



1. Promotion 1 'Fibre Upgrade following receipt of a 'sorry we missed you card'.
See the competition post for full details. For information visit mt.im/terms
3. Entries received after the competition closing date and time will not be entered into the Competition.
4. The instructions provided at the point of entry will form part of the Terms & Conditions of this Competition and in the event of a conflict, these Terms & Conditions take precedence.
5. The winner(s) will be selected from all eligible entries received in the defined periods shown above and based upon the criteria set out above. All winners will be selected at random and Manx Telecom will have final say in the event of any disputes.
6. The winner will be notified on the day of the draw via Messenger/Instagram. The prize is awarded conditionally upon acceptance and if a winner is unable to be contacted, is unavailable on the day of the match or at the required time, or if any prize is unclaimed or declined, the prize shall be deemed as unclaimed or unaccepted and a new random draw may be made with the winner awarded the Prize at MT's discretion.
7. MT will not be responsible for any inability of a prize winner to take up the specified prize.
8. MT will not be responsible for the loss or damage to the prize once it has been claimed and no replacements will be offered. It is the prize winners' sole responsibility to observe any conditions relating to the prize, for example a voucher validity period of 12 months from the date of issue.
9. Unless otherwise expressly stated, where the prize requires attendance at a specific venue, the winner and any permitted companions will be solely responsible for travel to and from the venue and all other expenses. MT assumes no responsibility and is not liable for any costs, charges or expenses which winners may be required to pay at any time in connection with a Prize.
10. MT reserves the right to provide substitute prize(s) of similar value should the specified prize(s) become unavailable for reasons beyond its control. Cash or credit alternatives will not be offered. None of the prizes are transferable.
11. MT accepts no responsibility for incorrectly completed, lost or delayed entries related to the prize.
12. In the event of fraud, abuse, and/or an error affecting the proper operation of this Competition, including the allocation of more prizes than are available, MT reserves the right to end or suspend the Competition; amend these terms & conditions; declare void the notification of winner(s); and/or to allocate available prizes by conducting a simple draw from all wrongly allocated winners.
13. If any provision of these Terms and Conditions is held invalid by any law, rule, order or regulation of any government, or by the final determination of any court of a competent jurisdiction, such invalidity shall not affect the enforceability of any other provisions not held to be invalid.
14. The winner may be required to participate in publicity connected with this Competition and it is a condition of entry that the winner agrees to their name and country of residence being made publicly available if they win.
15. Manx Telecom is the data controller of the information you provide, in relation to your entry into the competition and will deal with your data in compliance with the Isle of Man Data Protection Act 2018. You voluntarily provide your name and contact details which will be used for the purposes of the competition only. If you have any concerns regarding protection of your data, you can contact our Data Protection



Officer by emailing dataprotection@manxtelecom.com. You also have the right to lodge a complaint with the Isle of Man Information Commissioner's Office.

16. MT's decision is final and no correspondence will be entered into.
17. MT reserves the right to suspend, cancel or amend the promotion and/or review and revise these terms and conditions at any time without giving prior notice and by continuing to take part in the promotion subsequent to any revision of these terms and conditions, entrants shall be deemed to have agreed to any such new or amended terms.
18. This promotion is governed and construed in all respects in accordance with the Laws of the Isle of Man and the parties hereby submit to the non-exclusive jurisdiction of the Manx Courts.
19. The Promoter of this Competition is Manx Telecom Trading Ltd, Isle of Man Business Park, Cooil Road, Braddan, Isle of Man, IM99 1HX ("MT"). Tel: 624 624

Updated: January 2023

Manx Telecom Privacy Notice

Under the Data Protection laws, we (Manx Telecom Trading Limited) are classified as a Data Controller, which means we determine the purposes and means of processing your personal information.

We take the privacy of your information very seriously and ask you to read this Privacy Notice carefully as it contains important information on:

- The personal information we collect about you
- What we do with your information
- Who your information might be shared with
- Your rights as a data subject

What information do we collect?

The following information is collected from you when completing forms on our websites or by contacting us (phone, email or in writing). This information may include:

- Your name
- Email address

- Telephone number

The following information is collected from you when entering competitions via Facebook. This information may include:

- Your name



Why are we collecting this information?

This information is being collected so that we may contact you should be selected as a winner of the competition.

Do we share your information?

We may have to share your personal data with:

- Approved third parties who provide us with services to enable us to deliver services to you
- Regulators and other authorities for the purposes of prevention, detection and prosecution of criminal offences or issues relating to national security or, where we are required to do so in the event of a national emergency to comply with other legal or regulatory requirements.

Some external third parties (for example our suppliers) are based or have offices outside the European Economic Area ('EEA'); if they process your data as part of our relationship with them, it may mean that your personal data is transferred outside the EEA. Where this occurs, we will ensure that an adequate level of protection is applied in accordance with the Data Protection Laws.

How long do we retain your information?

We will ensure personal data shall not be kept for longer than is necessary. Any data collected as part of this competition will be erased no more than 30 days following the closure of the competition.

Your rights as a data subject

You have the right to request a copy of the information held about you. If this information is incorrect, or you wish to have it removed, you have the right as an individual to request it to be rectified or erased. We will verify your identity prior to a request being actioned.

If you object to the processing, or feel that the personal information retained by us is inaccurate or is being unlawfully processed, please inform us and we will restrict the processing until the matter has been investigated and corrected.

Contact details for Data Protection Officer

Manx Telecom Trading Limited, Isle of Man Business Park, Cooil Road, Braddan, Isle of Man, IM99 1HX, call us on 01624 624624 or by e-mail to:

dataprotection@manxtelecom.com.

Complaints regarding data protection

You have the right to lodge a complaint with the Isle of Man Information Commissioner's Office, whose contact details can be found at www.inforights.im.

Contact Us



Questions, comments and requests are welcomed and should be addressed to Manx Telecom Trading Limited, Isle of Man Business Park, Cooil Road, Braddan, Isle of Man, IM99 1HX or by email to marketing@manxtelecom.com.