Christmas Competition 2026

MT (Manx Telecom) Christmas Competition T&Cs – November 2026

Background and Priority
The MT Christmas Competition 2026 is subject to MT General Terms & Conditions and Service Descriptions for the relevant Broadband, Fixed and/or Mobile services. Unless the context otherwise requires, terms and phrases defined in the General Terms & Conditions and Services Descriptions will have the same meaning when used in these promotion terms. Terms and Conditions at https://www.manxtelecom.com/terms-and-conditions/

MT Christmas Competition is open to: MT Account Holders only who are.

- Isle of Man Residents
- Must be aged 18 or over at the time of entry
- Must upgrade to GoRoam Plus, GoRoam Ultra, or GoRoam Ultra+ during the promotional period to be eligible to win

Entry
To enter, an eligible customer must upgrade to GoRoam Plus, GoRoam Ultra or GoRoam Ultra+ during the promotional period and choose to enter the competition. Entry is not automatic. The customer must have their photograph taken at the in-store photobooth, write their name and contact telephone number on the reverse of the photo strip, and place it in the designated entry box. The photo will be used for the draw only, unless the customer separately agrees to publicity.

You must have a valid account with MT to enter.

Entry Period / Promotional Dates Promotion:
00:00 Sunday 1 November 2026 to 23:59 Thursday 24 December 2026 (Isle of Man local time). Upgrades completed outside of these times will not be eligible for entry into the competition.

Prize Reveal
One eligible winner will be selected at random each week from entries received before the relevant weekly draw. The prize awarded for that week will also be selected at random from the advertised prize list, subject to availability and any prizes already awarded. MT will keep a record of the draw, the prize selected and the winning entry. Weekly draw information will be available in MT stores; there is no dedicated competition website.

Prize Collection
Winners will be contacted using the telephone number provided. MT will make at least two reasonable contact attempts and allow five working days after the first successful notification to arrange prize collection from the nominated MT shop. Where collection from that shop is impractical, the winner may contact MT to request an alternative arrangement, such as collection from another agreed MT location or collection by an authorised representative. Any alternative is subject to MT's reasonable agreement and verification of the winner's identity. If a winner cannot be contacted within five working days of the first attempt, or does not collect within the agreed period, MT may select a replacement winner. MT would welcome winners taking part in reasonable prize-presentation publicity, including a photograph or social media announcement, but any

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identifiable publicity photograph or other promotional participation will be discussed with the winner and requires their separate agreement.

Prizes

The prizes are:

1. AirPods 5
2. Ring Doorbell
3. Echo Dot
4. iPhone 18 Pro
5. 11” iPad
6. Apple Watch Series 12
7. Dyson Airwrap
8. Shark Face Mask

Terms

Prizes are non-transferrable, cannot be redeemed as cash or swapped in store for any other products and are not for resale. The winner must comply with all instructions provided by MT (the Promoter).

1. This Competition is open to MT account holders who are Isle of Man residents aged 18 or over and complete an eligible GoRoam Plus, GoRoam Ultra or GoRoam Ultra+ upgrade during the promotional period. Employees of MT Group and its subsidiaries, their immediate household family members, and persons directly involved in administering the competition are excluded. No third-party, automated or bulk entries are permitted. MT may reasonably verify eligibility before awarding a prize.
2. One entry per eligible customer account during the promotional period, regardless of the number of qualifying upgrades. An eligible upgrade does not automatically enter the customer: the entry steps described above must be completed.
3. Upgrades completed after the competition closing date and time will not be eligible to enter the Competition.
4. The instructions provided at the point of upgrade will form part of the Terms & Conditions of this Competition and in the event of a conflict, these Terms & Conditions take precedence.
5. At each weekly draw, an MT representative will select one eligible photo strip at random from entries received before that draw and randomly select the prize to be awarded from the remaining advertised prizes. MT will keep an appropriate record of both selections. An entry already selected as a winner cannot win again.
6. The winner will be notified by telephone call once selected.
7. MT is not responsible where a winner is unable to accept a prize for reasons outside MT’s reasonable control, subject to applicable law and the collection arrangements stated above.
8. Risk in the prize passes to the winner upon collection. Nothing in these terms excludes any rights or remedies that cannot lawfully be excluded.
9. MT reserves the right to provide substitute prize(s) of similar value should the specified prize(s) become unavailable for reasons beyond its control. Cash or credit alternatives will not be offered. None of the prizes are transferable.

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10. MT is not responsible for entries lost or delayed due to circumstances outside its reasonable control, but will take reasonable steps to administer the promotion fairly.
11. Where fraud, abuse, technical errors or circumstances beyond MT's reasonable control materially affect the fair operation of the competition, MT may suspend or amend the competition to the extent reasonably necessary, giving notice where practicable and preserving valid entries and awarded prizes wherever possible.
12. If any provision of these Terms and Conditions is held invalid by any law, rule, order or regulation of any government, or by the final determination of any court of a competent jurisdiction, such invalidity shall not affect the enforceability of any other provisions not held to be invalid.
13. MT may announce a winner's first name and general locality where lawful and reasonably necessary for competition transparency. Winners will be invited and are encouraged to take part in reasonable publicity relating to their prize, such as a prize-presentation photograph and announcement on MT's social media channels. MT will agree the proposed use with the winner in advance and obtain separate permission before publishing an identifiable photograph, interview, testimonial or other promotional content. A winner who does not agree to such publicity will remain entitled to their prize.
14. MT is the controller of personal data collected for the competition and will process entrants' names, contact details, eligibility information and photo strips only to administer entries, verify eligibility, contact winners and fulfil prizes, in accordance with applicable Isle of Man data protection law. Competition information will not be used for direct marketing unless the customer has separately opted in. Marketing consent is optional, is not a condition of entry or winning, and may be withdrawn at any time using the unsubscribe facility or by contacting MT. Where marketing is sent, MT will comply with applicable direct-marketing and electronic-communications rules and honour objections and opt-outs. Competition data will be retained only for as long as reasonably necessary for administration, audit and any legal obligations, then securely deleted or destroyed. Further information is available in MT's privacy notice. Questions or rights requests may be sent to dataprotection@manxtelecom.com; complaints may be made to the Isle of Man Information Commissioner or via the Data Protection Office at MT.

Optional marketing opt-in (separate from entry): [ ] Yes, I would like to receive news, offers and promotions from Manx Telecom by my selected contact channels. I can opt out at any time. Leave unchecked unless the customer actively opts in; record the choice and applicable channel(s).

15. MT's decision on the administration of the competition is final, subject to applicable law and any statutory rights.
16. MT may amend, suspend or cancel the competition only where reasonably necessary due to circumstances beyond its reasonable control, legal requirements or to preserve fairness. Material changes will be publicised promptly and will not unfairly prejudice valid entries already received.
17. This promotion is governed and construed in all respects in accordance with the Laws of the Isle of Man and the parties hereby submit to the non-exclusive jurisdiction of the Manx Courts.
18. By entering, customers acknowledge that MT may check the minimum account and upgrade information reasonably necessary to confirm competition eligibility. This check is separate from any consent to receive marketing.

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19. The Promoter of this Competition is Manx Telecom Trading Limited, Isle of Man Business Park, Cooil Road, Braddan, Isle of Man, IM99 1HX ("MT"). Tel: 624 624

Updated: 1 November 2026

Contact Us

Questions, comments and requests are welcomed and should be addressed to Manx Telecom Trading Limited, Isle of Man Business Park, Cooil Road, Braddan, Isle of Man, IM99 1HX or by email to marketing@manxtelecom.com